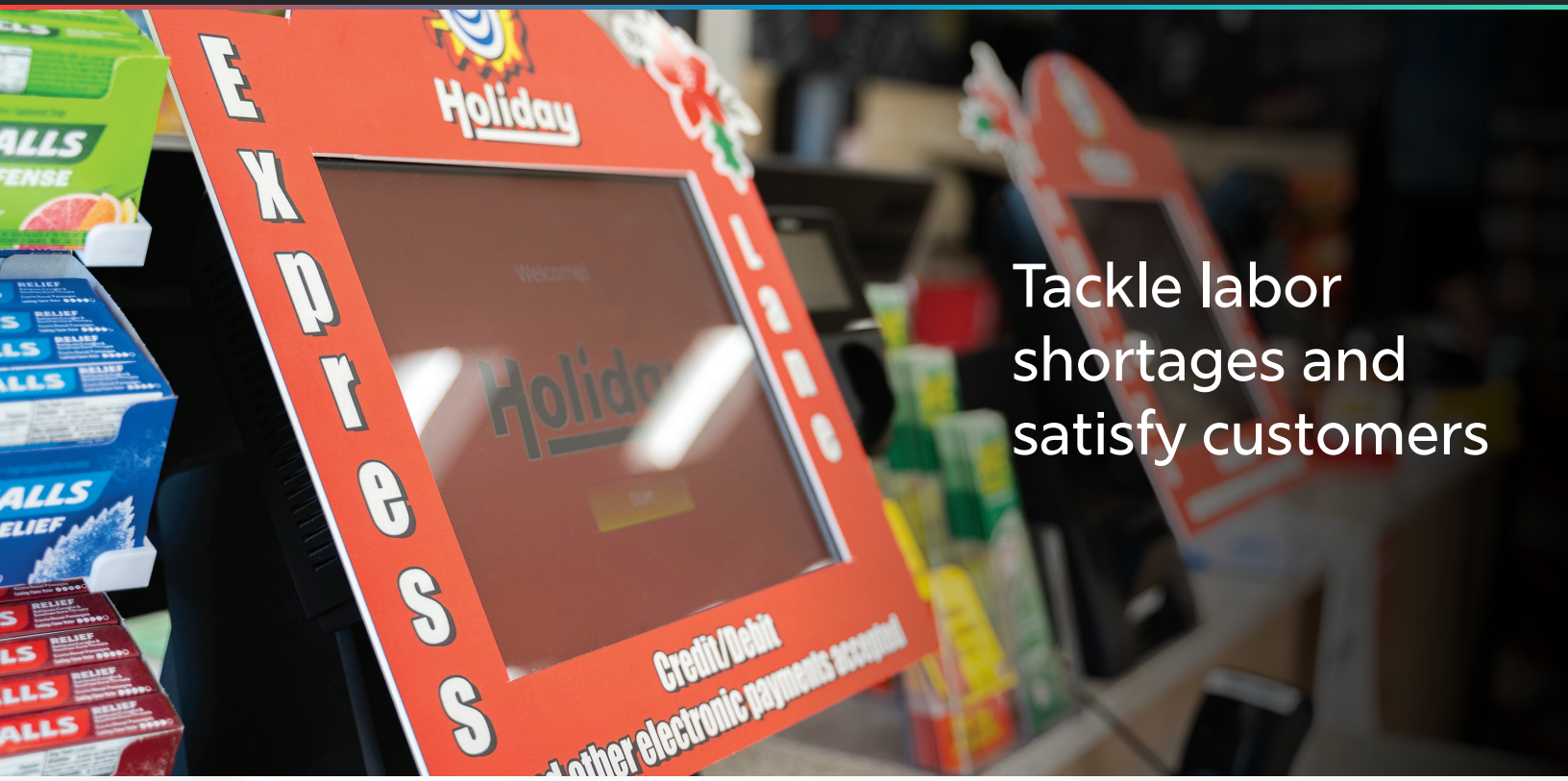
Express Lane™ Self-checkout

Reduce wait time and increase throughput with checkout choices

Give customers real convenience.

Express Lane Self-Checkout is designed specifically for the modern convenience store environment and integrates seamlessly with Passport® Point of Sale to:

- **Accelerate checkout time**
- **Allocate labor to important tasks**
- **Increase operational efficiencies to cut costs**
- **Build customer loyalty to increase revenue**



Tackle labor shortages and satisfy customers

Your c-store managers don't belong behind counters running cashier stations. Free them up to focus on building customer loyalty by adding Express Lane Self-Checkout to Passport Point of Sale (POS).

Express Lane enables you to provide a great customer experience, despite labor shortages.

Not only can managers spend more time on higher-value tasks, but cashiers can, too. With Express Lane, they can shift to actions that enhance customer satisfaction such as refilling coffee, re-stocking inventory, and cleaning bathrooms.

Accelerate transactions for customers in a hurry.

Self-checkout has become an expectation in customer convenience. Your customers don't want to wait in checkout lines. Add Express Lane Self-Checkout to keep them on schedule, even during rush hours.

With Express Lane, customers can pay with the same payment methods as traditional checkout for c-store products and fuel at one kiosk. When you also add the Express Ordering™ Foodservice Solution, customers can purchase fresh, made-to-order food at the same self-checkout kiosk.

And, because cigarettes and other tobacco products account for 27% of all in-store sales at c-stores[1], Express Lane is designed to handle these transactions. Cashiers can approve tobacco and alcohol product sales from their workstations or at the SCO kiosk to keep customers moving.

Discover how Holiday Oil saved nearly **$1M** with Express Lane Self-Checkout:

1. Convenience Store News, "Industry Report 2020 Deep Dive: Tobacco," https://csnews.com/industry-report-deep-dive-2020-tobacco (accessed January 6, 2023).

Simplify your c-store operations

Express Lane Self-Checkout works seamlessly with Passport POS, enabling retailers to use the same reports, payment systems and loyalty configurations.

Cashiers can use their Passport POS cashier workstations to control and supervise customers' self-checkout transactions. **Express Lane is the only self-checkout solution with this option.**

What you can do with self-checkout:

Monitoring and modifying activity at a self-checkout kiosk keeps customers moving. With Express Lane you can:

- Add or remove items from the basket and suspend or void transactions
- Validate age for alcohol, tobacco, and other restricted items
- Configure for pre-pay and post-pay fuel sales.
- Allow customers to pay using cash, credit, debit and EBT
- Grab customers' attention on idle screens with up to 10 advertising messages
- Enter items by scanning, speed keys or UPC codes
- Access robust self-checkout and cash management reports

73% of c-store customers favor self-service checkout[2]

Automate cash payments for customers who prefer them.

Nearly half of c-store purchases under $10 are paid in cash.[3] Integrate Express Lane with the Paypod cash acceptor from CPI and you can serve every customer better — regardless of their payment method — while streamlining your cash management.

Discover how to automate cash payments with Paypod from our partners at CPI: https://learn.cranepi.com/C-StoreSCO

2. Marianne Dempsey/Jenna Beaucage, '87% Of Shoppers Prefer to Shop in Stores With Touchless or Robust Self-Checkout Options During COVID-19 Pandemic', BusinessWire, last modified 7 April 2020.

3. Raynil Kumar and Shaun O'Brien, "2019 Findings from the Diary of Consumer Payment Choice," Federal Reserve Bank of San Francisco, 2019, https://www.frbsf.org/cash/publications/fed-notes/2019/june/2019-findings-from-the-diary-of-consumer-payment-choice/?af=10545 (accessed January 6, 2023).

What you need to get started.

Express Lane Self-Checkout easily integrates with Passport POS, which makes operating your c-store more efficient and profitable. Here's what you'll need to get started:

Minimum requirements to implement Express Lane Self-Checkout

Software	
Passport POS	Software version 20 or higher. Version 23.1 and MP13 needed for cash management reporting
Express Lane Self-Checkout	System activation
Passport Service Offering (PSO)	Active Premium or Plus PSO subscription

Hardware	
Consumer Workstation(s)	All-in-one client with 15-in., projected-capacitive touch (pro-cap) screen Signed license and support agreement
Plus	PIN Pad Receipt printer Scanner Uninterruptible power supply
Note: Passport POS supports up to eight Express Lane kiosks for customers	

The Right C-Store Solutions. Superior Support. No Surprises.

Your customers deserve more convenience. Your investment in the entire Passport Retail Platform can give them the best experience, best service and best value. Get it all — with Passport POS, Express Lane Self-Checkout and the Express Ordering Foodservice solution.

- Learn more at **Invenco.com**
- Contact your local Invenco by GVR distributor or sales representative

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