

Introduction

Purpose

This manual provides network-specific information for Passport™ systems at stores that use the Chevron® network.

IMPORTANT INFORMATION

The Chevron network requires notice in advance, if the store is enabling indoor and/or outdoor EMV® functionality for the first time. At least two full days before the scheduled upgrade, advise the merchant that they must contact the Chevron network and explain that the site is implementing an upgrade to Passport to enable EMV. The merchant should advise the network representative of the date the upgrade is to take place and request that the network be prepared to enable EMV with appropriate parameter downloads on that date. Ask the merchant to let you know if the network is unable or unwilling to make the necessary preparations for enabling EMV for the store.

On the day of the scheduled upgrade, ask the merchant or store manager if they notified the Chevron network of the need to prepare to enable EMV network communication. If the merchant or store manager has not notified the Chevron network of the need to enable EMV network communication, call the network on behalf of the merchant or store manager. Ask the network representative if they can expedite enabling EMV functionality for the store within four hours. If the network representative indicates that they can prepare for enabling EMV on the network within the next four hours, continue with the upgrade. Else, consult the merchant or store manager regarding your options, which are:

- Upgrade without enabling EMV and return later for the Parameter Download (PDL) to enable EMV.
- Arrange a later date for the upgrade, after the network has sufficient time to enable EMV.

Intended Users

This manual is intended for merchants, store managers, cashiers, and Passport-certified Gilbarco® Authorized Service Contractors (ASC).

Note: Leave this manual, at the site for the manager's reference. This manual is available for download by a certified Passport ASC on Gilbarco Online Documentation (GOLDSM) library.

Review and fully understand this manual before proceeding with upgrade or installation of Passport V12 for Chevron.

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Related Documents

Document Number	Title	GOLD Library
MDE-5025	Passport V9+ System Reference Manual	Passport
MDE-5167	Gilbarco Deployment Service (GDS) Start-up and Service Manual	Service Manual
MDE-5266	What's New in Passport Version 11	Passport
MDE-5317	Chevron BlueCube Installation Guide	Passport
MDE-5382	Secure Zone Router (Acumera) Installation Instructions	Passport
MDE-5485	Passport EDH (Chevron) V10.26 Implementation Guide for PA-DSS V3.2	Passport
MDE-5470	What's New in Passport Version 12	Passport

Abbreviations and Acronyms

Term	Description
AID	Application Identifier
AIDPK	Application Identifier and Public Key
ASC	Authorized Service Contractor
BOS	Back Office System
CAT	Customer Activated Terminal
CRIND®	Card Reader in Dispenser
CWS	Cashier Workstation
DEF	Diesel Exhaust Fluid
EDH	Enhanced Dispenser Hub
EMS	Electronic Manual Sale
EMV	Europay®, MasterCard®, and Visa®
GDS	Gilbarco Deployment Service
GOLD	Gilbarco Online Documentation
KECC	Keyed Entered Customer Credit
MNSP	Managed Network Service Provider
MWS	Manager Workstation
NACS	National Association of Convenience Stores
PA-DSS	Payment Application Data Security Standard
PDL	Parameter Data Load or Parameter Download
POS	Point of Sale
PPG	Price Per Gallon
PPU	Price Per Unit
RAS	Remote Access Service
RTSC	Retail Technology Service Center
SSL	Secured Socket Layer
SZR	Secure Zone Router
TCP/IP	Transmission Control Protocol/Internet Protocol
XML	Extensible Markup Language

Technical Support

If you are a store manager or merchant and you need assistance with your Passport system, contact Gilbarco at 1-800-743-7498.

If you are an ASC and need to verify RAS connection or activate a Passport feature, contact Gilbarco at 1-800-743-7498. If you need assistance with an upgrade or installation issue, contact Gilbarco at 1-800-743-7501. Be prepared to provide your ASC ID.

If you are an ASC and need to contact the Chevron Help Desk Retail Technology Service Center (RTSC), call 1-800-435-7277.

Firewall Router

The RV042 Passport router is no longer supported in Passport V12 and higher. Sites must install either Gilbarco's Secure Zone Router (SZR) (powered by Acumera), or a Gilbarco certified Managed Network Service Provider (MNSP) solution. Contact the major oil rep for the location(s) for details on which providers are approved by the brand. Acumera hardware can be purchased from Gilbarco. Contact the brand approved MNSPs for details on ordering their networking equipment.

Network Data Retention

The Passport system's network database saves transaction details for 35 days. The store can use the Electronic Manual Sale (EMS) functionality for transactions as old as 35 days, based on the configuration used in **MWS > Store Options**. In addition to meeting Payment Application Data Security Standard (PA-DSS) compliance requirements, the 35-day network data retention allows retailers to use the Backup Journals/Reports utility to save up to one month of Passport system data on a single CD.

What's New in Passport V12.03 at Chevron Stores

The following features have been updated or are new for Chevron stores.

Wayne iX Pay™ Terminal

Passport V12.03 is the first release to support Wayne iX Pay payment terminal for EMV with communication via IP.

- 1 To configure Passport to communicate with a Wayne iX Pay payment terminal go to **Setup > Forecourt > Forecourt Installation**.
 - 2 Select the **Payment Terminals** tab, select **Wayne CAT** from Payment Terminal Type.
 - 3 Select the **Wayne CAT IP** check box to enable the text box for the IP address.
 - 4 Enter the IP address of the payment terminal. If **Wayne CAT IP** check box is cleared, the payment terminal can be configured via the serial protocol.
- Note: If a single iX Pay board controls both sides of the dispenser, enter the same IP address for both sides.*

Figure 1: Wayne iX Pay Payment Terminal

The screenshot shows the 'Forecourt Installation Set Up' window with the 'Payment Terminals' tab selected. The window contains a table of payment terminals and a configuration panel for a selected terminal.

No	Manufacturer	Pump Protocol	Payment Terminal Type	CAT DeviceID	DCB
1	IXpay-Multi1	Wayne	Wayne CAT	10.28.44.25	Addr0 - A
2	IXpay-Multi2	Wayne	Wayne CAT	10.28.44.25	Addr0 - A
3	M7	Gilbarco CRI...	Gilbarco MOC	10.28.44.165	
4	IXpay-3	Wayne	Wayne CAT	10.5.55.34	Addr0 - A

Below the table, the configuration panel for a selected terminal (Wayne CAT) is shown:

- Payment Terminal Type: Wayne CAT
- Terminal Info:
 - CAT LoopID: []
 - CAT DeviceID: []
 - DCB Address: [0]
 - DCB Side: [A]
 - Wayne CAT IP: 10.28.44.25

EMV Transaction Receipt

Passport V12.03 removed the information tags (TRV, IAD, TSI, ARQC) from printing on customer's receipts for EMV Contact and Contactless approved transactions. This change applies to all indoor and outdoor EMV receipts. This change saves receipt paper at Chevron sites.

What's New in Passport V12.02 at Chevron Stores

The following features have been updated or are new for Chevron stores.

EMV Outdoor

Passport V12.02 is the first release for Chevron to support EMV chip card compliance outside at the dispenser. The customer and store associate experience changes greatly with introduction of EMV. Customers using a credit or debit card with an embedded microchip must insert the card into the chip reader on the PIN Pad inside, or the card reader on the dispenser outside, and leave it inserted until the chip reader displays instructions to remove the card. Cashiers at the Cashier Workstation (CWS) and customers inside and at the dispenser will notice new prompts related to EMV.

Enabling EMV outside at the dispenser requires Gilbarco FlexPay™ II, FlexPay IV, or FlexPay IV Retrofit Kit for Wayne dispensers. Each of these Gilbarco platforms also require CRIND via TCP/IP.

Passport XMLGateway Back Office Interface Loyalty Provider Totals Breakout

For Passport V12.02, the following file types report loyalty discount amounts by loyalty provider name: PJR, MSM, ISM, and FGM files provided to the back office. The provider name used is the loyalty provider name programmed in Passport in the Loyalty Configuration Application on the Manager Workstation (MWS). When generating the PJR file, if the option “Use loyalty program name for PromotionReason in PJR” is checked in the Backoffice configuration application for loyalty discounts associated with an item, the DiscountReason element will now contain the loyalty program name in the Loyalty Configuration application. If the promotion is triggered by a network host, the reason will be “NetworkDiscount”.

For more information, refer to the latest Passport XMLGateway Specification.

Chevron Host PPU Rollback Support

Beginning with Passport V12.02, Host Rollback discounts [also called Price Per Gallon (PPG) discounts] may be applied to a transaction based on the configuration sent in the PDL from the Chevron network host. The Chevron PDL has a new field **PPG Discount** which can define a PPG discount per card type. When a card type with a PPG discount is used during tendering, the PPG discount will be applied to all inside or outside transactions that include a fuel item.

General Rules

- Price at the dispenser will roll back to a discounted price after discount applied.
- PPG discounts are not supported for Split Payment Transactions and will be declined by the network host.
- Customer Receipts will print “Card discount” when a PPG discount was applied to the transaction.

- PPG discounts are applied in addition to other types of discounts like: local discounts, loyalty, etc.
- For transactions where the PPG after discounts is below zero, the discount will be removed.
- Manual Fuel sales support PPG discounts as defined by the Network host.
- PJR XML files sent to the back office will report the PPG discount.

For example:

```
<Promotion>
  <PromotionID type="1000001">Card discount</PromotionID>
  <PromotionReason>NetworkDiscount</PromotionReason>
  <PromotionAmount>-0.68</PromotionAmount>
</Promotion>
```

Reports for Host Discount Configuration and Discount Amounts

- A new section 'Host Discount Configuration' has been added to the **Network Configuration Report**. This section has three columns - Card Number, Card Name, and PPG_discount. This data comes from the PDL download.
- The **Host discount by transaction by day** report will reflect the different transactions on which PPG discount is applied. This report will get generated only on Store Close.
- The **Card Transaction Report** will include PPG discounts in the 'Total Transaction Amount' and the 'Total Discounted Amount'.

Loyalty Card Accepted Before and After Payment

Beginning with Passport V12.02, Chevron sites support the ability to prompt a customer for their loyalty card after payment has been accepted at the CRIND.

The option "Force Loyalty Choice Before Payment" has been removed and replaced with the "Prompt for loyalty after payment" option. This new option defaults to "YES". If set to "NO", the CRIND will not prompt the customer for loyalty after a payment card is processed. A customer can still use their loyalty card before payment.

With this change, the idle screen on the CRIND does not toggle between payment and loyalty. Instead, there is a rewards soft key that a customer must press if they want to use their loyalty before payment. If multiple loyalty providers are configured, the soft key will read "Rewards". If only one loyalty provider is configured, the soft key will display the loyalty provider exactly as it is configured in the MWS. If a loyalty card is inserted at idle screen, Passport will treat it as a payment card and will decline the transaction.

If the Payment card is processed first, the CRIND will prompt if the customer wants to use rewards. The customer may choose a loyalty provider and process loyalty or select **No Rewards** to continue to fuel.

Passport V12 Core Feature Enhancements

For information on any of the new core features, refer to *MDE-5470 What's New in Passport V12*.

What's New in Passport V11.02 at Chevron Stores

The following features were updated or were new for Chevron stores in V11.02:

Forecourt Installation for Chevron Stores

Four new fuel grades are available for configuration in **MWS > Set Up > Store > Forecourt > Forecourt Installation**:

- Diesel Exhaust Fluid (DEF)
- Regular Plus Blend R30 (REG PLS)
- Unleaded Supreme Blend S59 (UNL SUP)
- Ethanol 85 (E85) using product code 026 (added in Passport V11.02 Service Pack C Maintenance Pack 1)

Previously, Chevron's E85 fuel grade was identified using product code 082. Several Chevron retailers reported non-compliance issues raised by federal and state entities when their E85 fuel grade was identified using the Conexus Payment Systems Product Code 082, which corresponds to an undefined Unleaded Regular fuel product in federal and state transaction records. If your store sells E85 fuel and you are concerned that your current fuel grade configuration may place you in non-compliance with federal and state entities for E85 fuel grade, notify your ASC to change the E85 fuel grade configuration in Forecourt Installation on the Passport MWS. Passport continues to support the original Ethanol 85 fuel grade using product code 082 for those merchants who wish to use it.

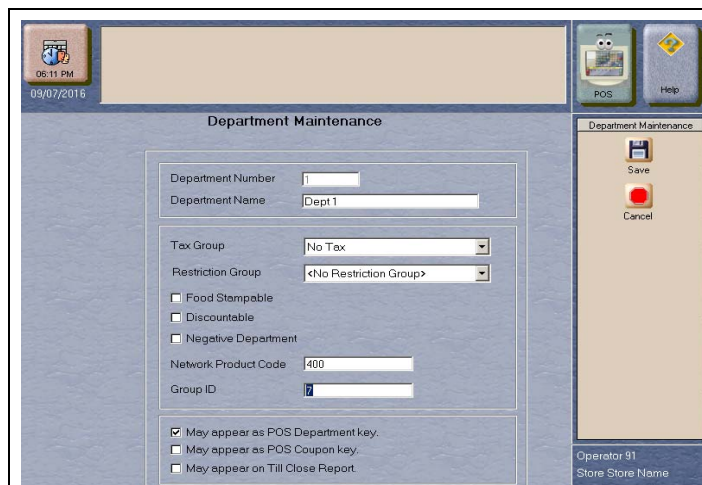
For stores upgrading from V8.02, the following PLUS Blend fuel grades are also new:

- PLS Blend34
- PLS Blend35
- PLS Blend41
- PLS Blend42
- PLS Blend51

Group ID in Department Maintenance

Beginning with V11.02, Passport adds a **Group ID** field to **MWS > Set Up > Store > Department Maintenance** programming screen.

Figure 2: Group ID in Department Maintenance



The Group ID field is used for gathering and sorting data on merchandise sold that Passport transmits to the Chevron network. For more information, refer to “MIIP Data Report” on page 37.

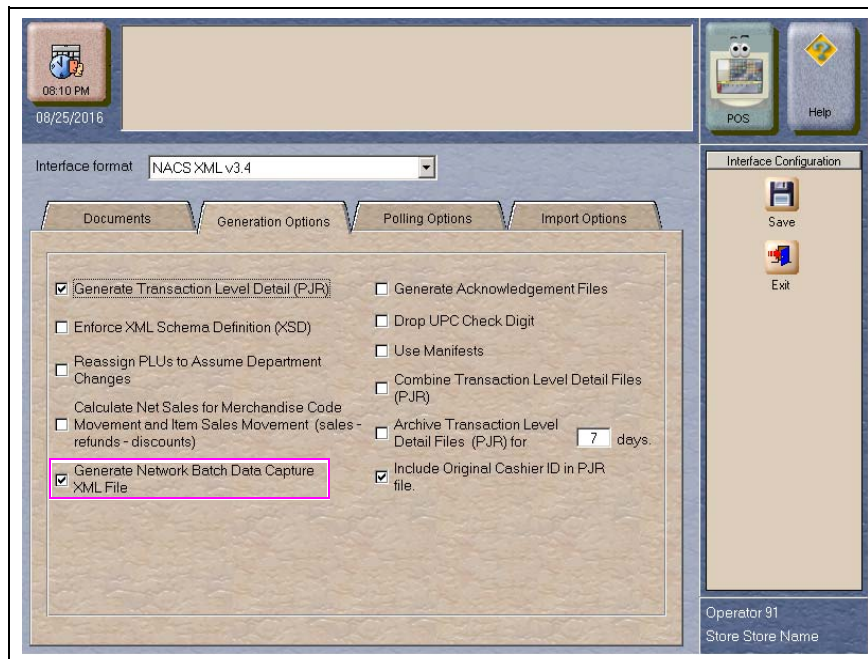
A valid Group ID value is 02 through 98, excluding 09, 17, and 99. Passport automatically assigns Group ID 01 to fuel sale items, 09 to items assigned to the reserved Cash Card department, 17 to car wash package sales, and 99 to sales from any department not assigned a valid Group ID. For additional information regarding assigning Group ID, contact your Chevron representative.

Passport XMLGateway Back Office Interface Network Batch Data Capture

Passport generates a Chevron network batch close data for the BOS to consume beginning with V11.02. This new feature is available for use with NACS XML V3.3 and V3.4. To enable Passport generation of these files, proceed as follows:

- 1 Go to **MWS > Set Up > Store > Back Office Interface > Back Office > Generation Options** tab.

Figure 3: Back Office Interface - Generation Options Tab



- 2 If the **Interface format** field contains a value of NACS XML v3.3 or NACS XML v3.4, the **Generate Network Batch Data Capture XML File** field is accessible. To enable generation of network batch totals for Chevron, select this field and then select **Save**.
- 3 Passport generates a BatchSummaryAxisMovement.XML file for each network batch that Passport closes and places it in the same location as all other outgoing BOS XML data files for the BOS to consume.

The following table illustrates the basic format of the file:

Export Element	Description
<BatchSummaryAxisMovement>	Begin file element group
<MovementHeader>	Begin header element group
<ReportSequenceNumber>	Value is always 1
<PrimaryReportPeriod>	Value is always 2
<BusinessDate>	Business Date under which the batch opened
<BeginDate>	Current period opening date
<BeginTime>	Current period opening time
EndDate>	Value is always 2100-01-01
<EndTime>	Value is always 00:00:00
<Extension>	Begin batch date/time element group
<BatchBeginDate>	Opening date of the batch
<BatchBeginTime>	Opening time of the batch
<BatchEndDate>	Ending date of the batch
<BatchEndTime>	Ending time of the batch
</Extension>	End batch date/time element group
</MovementHeader>	End header element group
<BSMAxisDetail>	Begin batch summary details element group
<BatchID>	Begin batch identifier element group
<AuthorizingHostID>	Value is the store's Facility Number
<AuthorizingTerminalID>	Value is always 01
<BatchNumber>	The batch number
</BatchID>	End batch identifier element group
<BatchStatus>	Value is always "closed"
<BatchCloseReason>	Value is always "batchClose"
<BatchSource>	Value is always "local"
<BSMAxisTotals>	Begin batch totals element group
<BatchAmount currency="USD">	Total batch dollar amount
<TransactionCount>	Total number of transactions in the batch
<Extension>	Begin batch details element group
<SalesAmount>	Total sales dollar amount for the batch
<RefundAmount>	Total refunds dollar amount for the batch
<CustomerData>	Begin Chevron batch details element group
<Customer id="26">	Begin customer element group; attribute id="26"
<CreditDebit>	Begin Credit and Debit totals element group
<Count>	Total number of credit and debit transactions in the batch
<Amount>	Total dollar amount of credit and debit transactions in the batch
</CreditDebit>	End Credit and Debit totals element group
<ActivationRecharge>	Begin Gift Card totals element group
<Count>	Total number of gift card activations and reloads in the batch
<Amount>	Total dollar amount of gift card activations and reloads in the batch
</ActivationRecharge>	End Gift Card totals element group

Export Element	Description
<SpecialHandle>	Begin Special Handle totals element group
<Count>	Total number of special handle transactions in the batch
<Amount>	Total dollar amount of special handle transactions in the batch
</SpecialHandle>	End Special Handle totals element group
</Customer>	End Customer element group
</CustomerData>	End Chevron batch details element group
</Extension>	End batch details element group
</BSMAxisTotals>	End batch totals element group
<BSMAxisDetail>	End batch summary details element group
</BatchSummaryAxisMovement>	End file element group

Loyalty Prompts at the Dispenser

Beginning with V11.02 Service Pack C and Maintenance Pack 5, Passport allows the merchant to configure Passport to force the customer to select Loyalty ID entry or payment entry at the CRIND idle screen when the merchant offers a loyalty program. This is to avoid customers missing a loyalty opportunity when they swipe payment first.

EMV Debit Support

Beginning with V11.02 Service Pack P, Passport supports EMV Debit for inside transactions. If the customer's EMV chip card contains both US Common Debit and Global Debit AIDs, Passport prompts the customer to choose Credit or Debit. If the customer selects Credit, Passport processes the transaction using the US Common Debit Application Identifier (AID). If the customer selects Debit, Passport processes the transaction using the Global Debit AID.

Passport V11 Core Feature Enhancements

For information on any of the new core features, refer to *MDE-5266 What's New in Passport VII*.

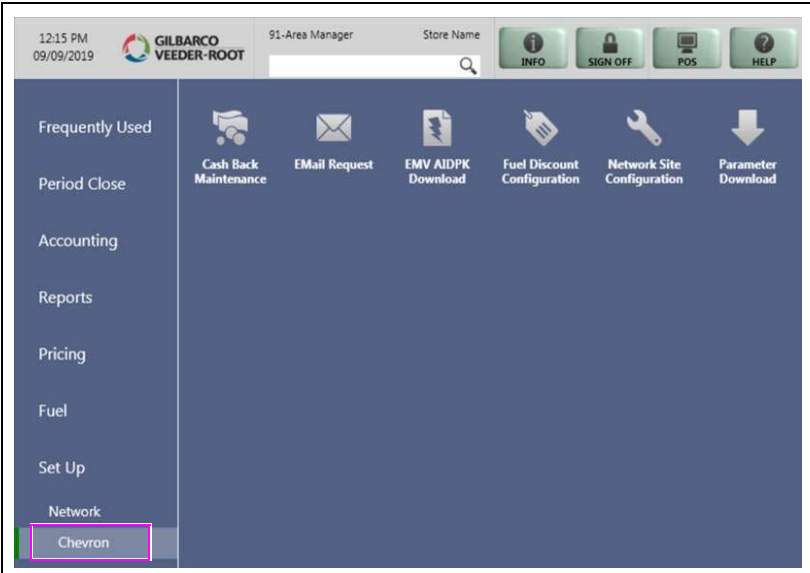
Site Configuration Programming

IMPORTANT INFORMATION
The Enhanced Dispenser Hub (EDH) must be installed and running before programming in MWS > Set Up > Network .

To communicate with the Chevron network, the **Network Site Configuration** must be programmed correctly. To program the **Network Site Configuration**, proceed as follows:

- 1 From the MWS main menu, select **Set Up > Network > Chevron**.

Figure 4: Chevron Network Configuration Menu



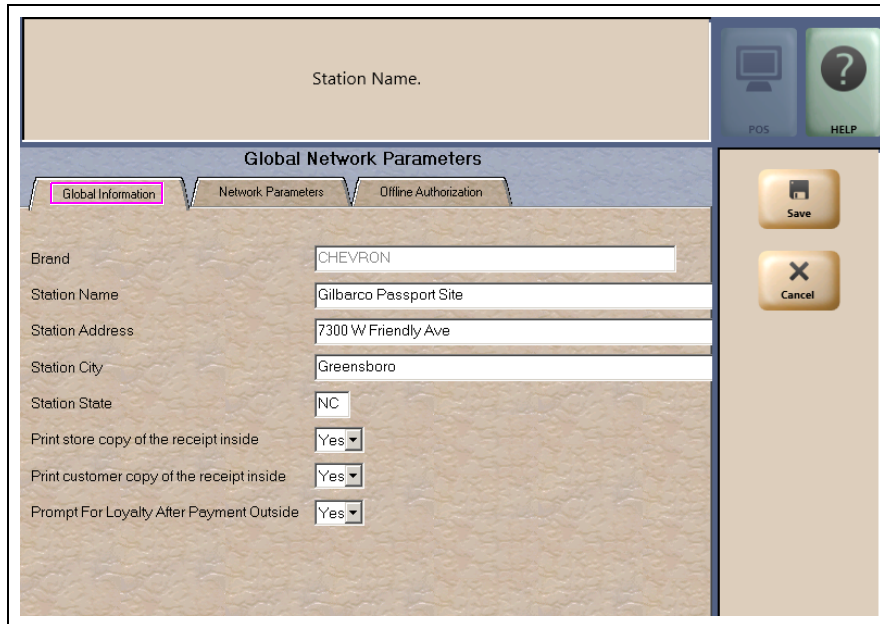
The following option buttons are displayed on the Chevron Network Configuration Menu:

- Cash Back maintenance
- EMail Request
- EMV AIDPK Download
- Fuel Discount Configuration
- Network Site Configuration
- Parameter Download

Access to the Chevron Network Configuration Menu can be restricted to the manager level and above through **Security Group Maintenance**.

- 2 Select **Network Site Configuration**. The **Global Network Parameters** screen opens with the **Global Information** tab selected.

Figure 5: Global Network Parameters Screen

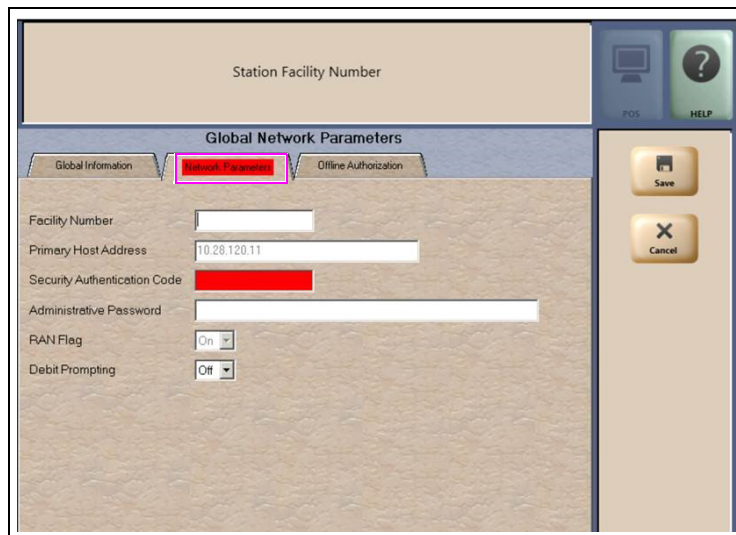


The following table contains the fields on the **Global Information** tab and their description:

Field	Description
Brand	Chevron branding installed on this Passport. This field is not editable. Values are CHEVRON, CVX UNBRANDED, and TEXACO®.
Station Name	Name of this store. This field is editable (up to 23 characters) and defaults to blank.
Station Address	Street address of this store. This field is editable (up to 23 characters) and defaults to blank.
Station City	City in which this store is located. This field is editable (up to 23 characters) and defaults to blank.
Station State	State in which this store is located. This field is editable (up to 2 characters) and defaults to blank.
Print store copy of the receipt inside	<p>If set to Yes, the merchant copy of the receipt prints automatically for all inside Chevron network transactions. This may be especially important for stores that enable electronic signature capture at the PIN Pad. The customer signature prints as part of the receipt.</p> <p>If set to No, the merchant copy of the receipt does not print automatically for inside Chevron network transactions, unless overridden by network or EMV parameters.</p>
Print customer copy of the receipt inside	<p>If set to Yes, the customer copy of the receipt prints automatically for all inside Chevron network transactions. This may be especially important for stores that enable electronic signature capture at the PIN Pad. The customer signature prints as part of the receipt.</p> <p>If set to No, the merchant copy of the receipt does not print automatically for inside Chevron network transactions, unless overridden by network or EMV parameters.</p>
Prompt for Loyalty After Payment Outside	<p>If set to Yes, the CRIND idle screen displays options to swipe a loyalty ID, manually enter a loyalty ID, or move to payment. If the customer swipes a payment card at this prompt, the CRIND prompts the customer to make a selection and returns to the idle screen.</p> <p>If set to No, when the customer swipes a payment card before swiping or manually entering a loyalty ID, the CRIND assumes no loyalty for the transaction and moves to payment authorization.</p> <p>Defaults to Yes.</p>

- 3 After completing the fields on the **Global Information** tab, select the **Network Parameters** tab.

Figure 6: Network Parameters Tab



The following table contains the fields on the **Network Parameters** tab and their description:

Field	Description
Facility Number	Unique identifier the Chevron network assigns to this store. This field is editable (up to 8 digits) and defaults to blank.
Primary Host Address	This field is defined by the Chevron network and is not editable.
Security Authentication Code	Obtain this field from the Chevron Help Desk (RTSC). This field is editable (up to 8 digits) and defaults to blank.
Administrative Password	Password that the cashier or operator must enter to validate permission to perform a Keyed Entered Customer Credit (KECC) or EMS transaction at the CWS. Obtain the value for this field from the merchant or store manager. The field must contain between one and 23 characters. Defaults to blank. If this field is left blank, the CWS will not allow KECC and EMS transactions.
RAN Flag	Passport receives the value for this field in the Chevron network PDL. Defaults to On . If the Chevron network sets this field to Off , the manager can override the setting and turn on the RAN Flag.
Debit Prompting	If set to On , the CRIND prompts the customer "Is this Debit?" based on parameters in the Chevron Parameter Table. This field is editable and defaults to On .

- After completing the fields on the **Network Parameters** tab, select the **Offline Authorization** tab.

Figure 7: Offline Authorization Tab

The screenshot shows the 'Offline Authorization' tab selected within the 'Global Network Parameters' window. The interface includes a top status bar with the time '04:43 PM' and date '07/08/2016'. A help box at the top right explains the 'Local Limit' as the total value of transactions (Offline Authorization, not including Enhanced EMS) that can be stored at any one time, noting it must be lower than the Host Limit. The main area contains three input fields: 'Host Offline Authorization Count Limit' (9999), 'Host Offline Authorization Dollar Limit' (15000.00), and 'Local Offline Authorization Dollar Limit' (0.00). On the right side, there are 'Save' and 'Cancel' buttons. The bottom right corner shows 'Operator 91'.

The following table contains the fields on the **Offline Authorization** tab and their description:

Field	Description
Host Offline Authorization Count Limit	Maximum number of pending Offline Authorized transactions allowed at this store. If Passport reaches this limit, it does not allow additional Offline Authorized transactions until the pending transactions clear with the Chevron network. This field is not editable and is received from the Chevron network PDL.
Host Offline Authorization Dollar Limit	Maximum dollar amount of pending Offline Authorized transactions allowed at this store. If the total dollar amount of pending Offline Authorized transactions reaches this amount, Passport does not allow additional Offline Authorized transactions until the pending transactions clear with the Chevron network. This field is not editable and is received from the Chevron network PDL.
Local Offline Authorization Dollar Limit	Maximum dollar amount of pending Offline Authorized transactions allowed at this store. If the total dollar amount of pending Offline Authorized transactions reaches this amount, Passport does not allow additional Offline Authorized transactions until the pending transactions clear with the Chevron network. This field is editable and the merchant can use it to impose a more restrictive limit on Offline Authorization transactions than the Chevron network has set in the field above. This field defaults to \$0.00 and must be less than or equal to the value in the Host Offline Authorization Dollar Limit field.

- After completing the field on the **Offline Authorization** tab, select **Save** to save network configuration to the Passport database and return to the **Chevron Network Menu**.

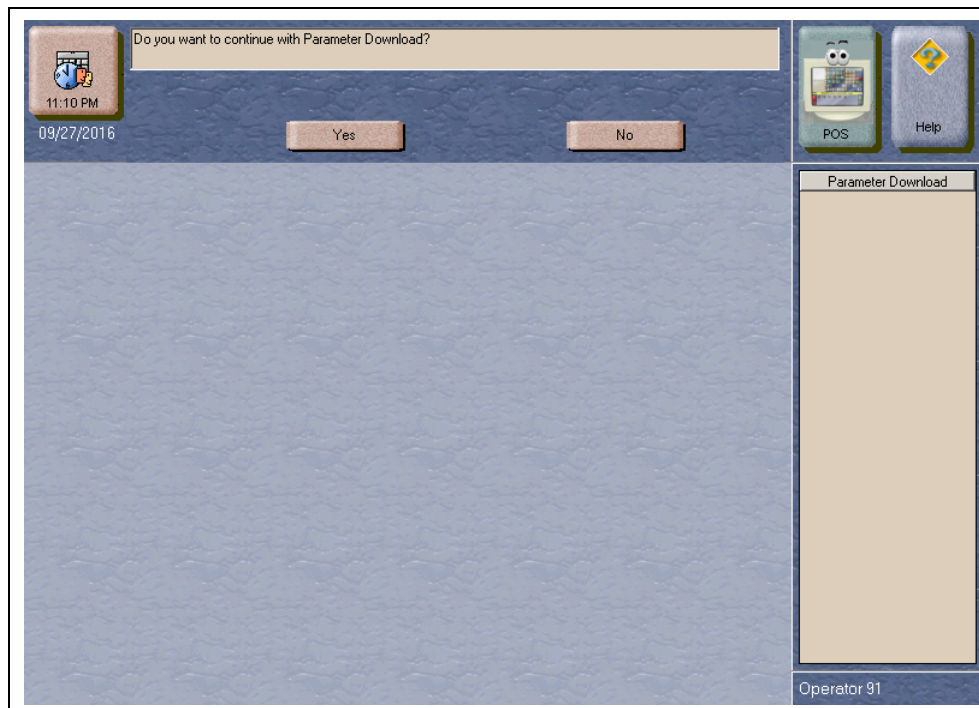
Parameter Table Download Request

If you are requesting a PDL to complete an upgrade or new Passport installation, call the Chevron Help Desk (RTSC) before performing the Parameter Table Download request. Inform the Chevron Help Desk agent if the store is implementing indoor and/or outdoor EMV functionality for the first time. Be prepared to provide the agent with the serial numbers of all MX915 PIN Pads being installed or replaced at the store.

To request a Parameter Table Download from the Chevron network, proceed as follows:

- 1 Select **Parameter Table Download** from the **Chevron Network Menu**. The **Parameter Table Download** screen opens.
- 2 A prompt opens asking “Do you want to continue with Parameter Download?”. Select **Yes** to request the PDL from the Chevron network; otherwise, select **No** to exit and return to the **Chevron Network Menu**.

Figure 8: Parameter Table Download Screen



- 3 The screen will display a prompt to document the progress of the download.

Figure 9: Requesting Parameter Table

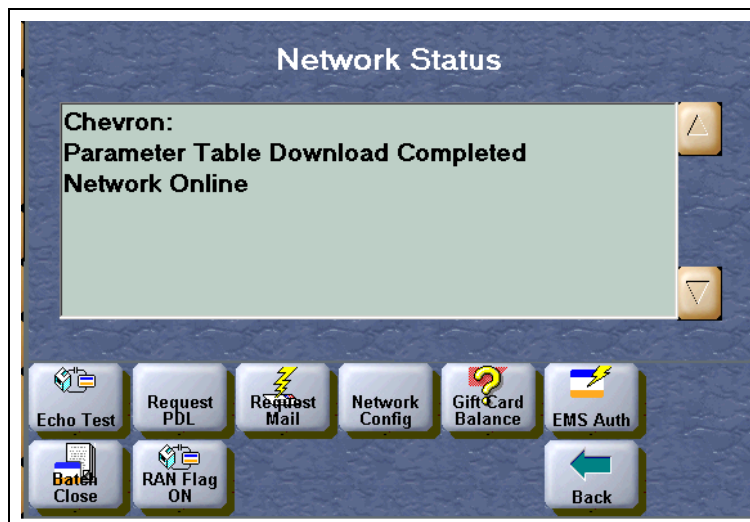


Figure 10: Parameter Table Request Successful



- 4 After completing a successful Parameter Table download, click **Exit**. Check the Passport successfully received and validated the Parameter Table request by switching to **CWS** and reviewing the Network Status Screen (refer to “[Accessing Network Functions](#)” on [page 49](#)). The **Network Status** screen displays information regarding completion of the Parameter Table Download.

Figure 11: CWS - Network Status Screen



Email Request

The **Email Request** requests secured and unsecured mail from the Chevron network. Passport displays all mail messages received on the **Email Request** screen. The manager may view or print the resulting mail.

To request mail, proceed as follows:

- 1 Select **Email Request** from the Chevron Network Menu.
- 2 Select **Yes** to request mail from the Chevron network or **No** to exit and return to the Chevron Network Menu. If the manager responds with Yes, Passport prompts whether to retrieve all mail. See [Figure 12](#) and [Figure 13](#) on page 20.

Figure 12: Email Request Screen

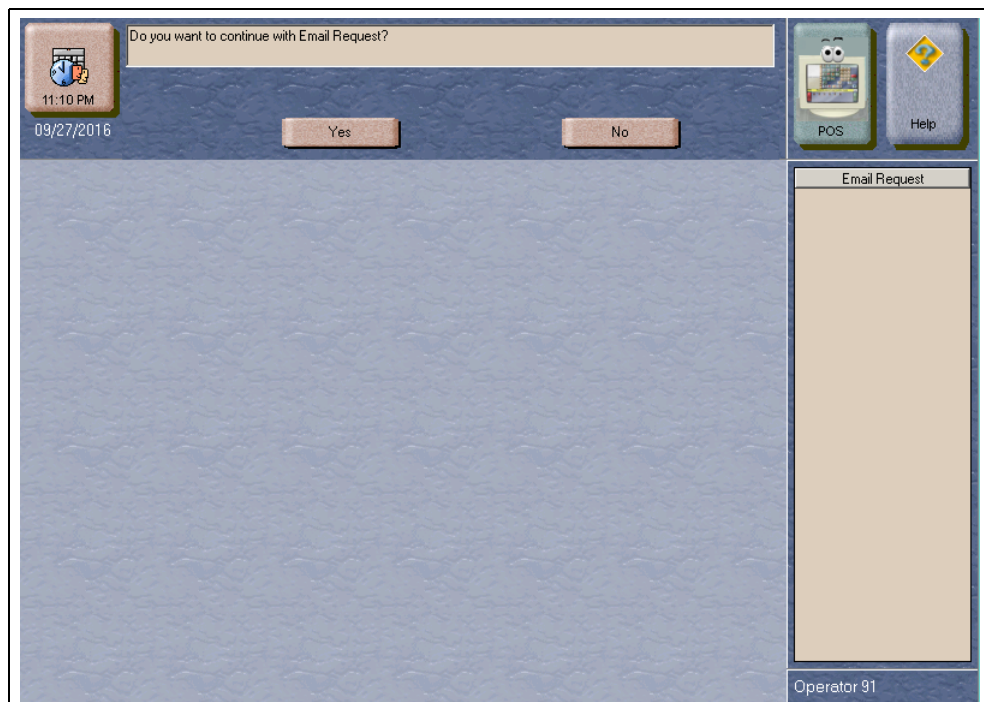
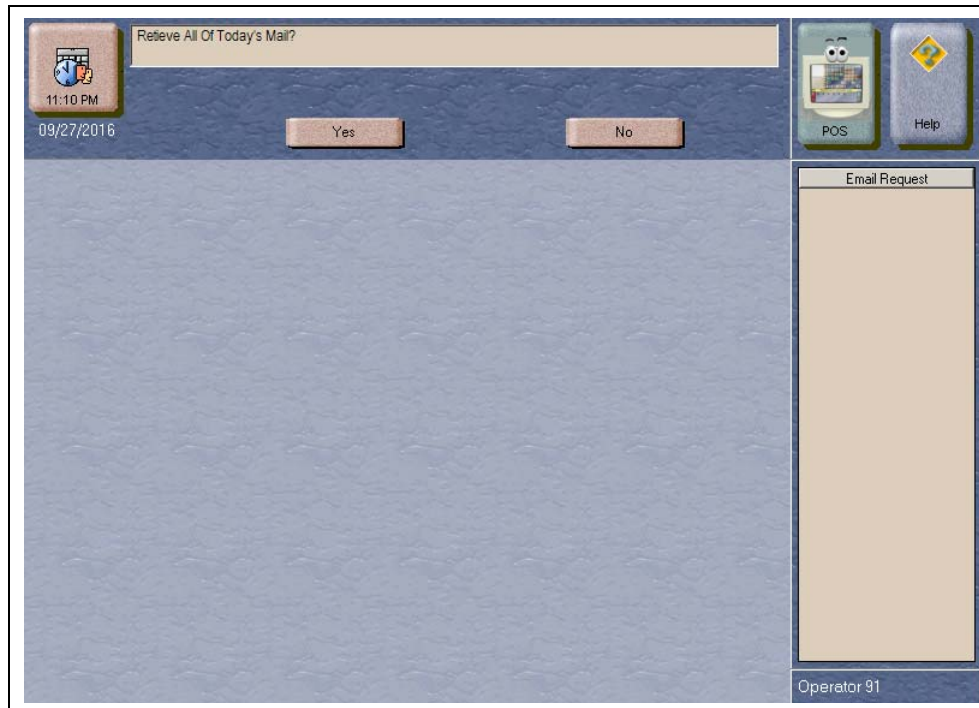


Figure 13: Retrieve All Mail Prompt



- 3 Select **Yes** to request all mail; otherwise, select **No** to request only unread mail. If the mail request is interrupted, Passport displays any confirmed and stores mail received. If Passport receives some, but not all requested mail, a message “Mail Request Successful - Partial Retrieval” is displayed in the MWS message bar.

If the initial mail request times out without a valid response from the Chevron network, a message “Mail Request Timeout - Stored Mail Only” is displayed in the MWS message bar along with any previously stored mail.

If no new mail is available from the Chevron network, Passport displays the message, “No Unread Mail Available.”

Passport tracks the type of mail received. Secured mail is only available at the MWS; it is not available at the CWS as unsecured mail is.

If the manager selects **Print**, Passport prints the mail at the report printer and automatically exits to the **MWS** main menu.

Cash Back Maintenance

Cash Back Maintenance allows the manager to offer Cash Back on a Credit card type, similar to that offered with a Debit card. The Chevron Network Parameter Table controls whether Cash Back is allowed at the store, although the manager can override the settings to make them more restrictive than the settings received from the Chevron network.

Passport performs a full refund of a credit or debit transaction that includes cash back or cash over to the original sale tender. Transactions refunded with cash back or cash over require the customer to return the cash amount as part of the refund. The CWS prompts the cashier to obtain the cash back or cash over amount from the customer during the refund transaction.

*Note: Cash Back on Credit sales is also limited by the Maximum Refund Amount programmed for Credit in Tender Maintenance. If this value is set to \$0.00, Cash Back on Credit is not offered to the user regardless of what is programmed in **Cash Back Maintenance**.*

To program Credit Cash Back, proceed as follows:

- 1 Select **Cash Back Maintenance** from the **Chevron Network Menu**.

Figure 14: Cash Back Maintenance Screen

The screenshot shows the 'Credit Cash Back Maintenance' screen. At the top left, the time is 04:44 PM and the date is 07/08/2016. The screen title is 'Credit Cash Back Maintenance'. On the left, there is a list of card ranges: DIS/JCBEMV, DISC1=EMV, DISC1=FB, DISC2=EMV, DISC2=FB, DISC3=EMV, DISC3=FB, DISCOVER=, DIS2OVER=, and DIS3OVER=. The main area contains the following fields: Card Type (DIS/JCB), Card Record Name (DIS/JCBEMV), Network Credit Cash Back Limit (100.00), Allow Credit Cash Back (Yes), and Credit Cash Back Limit (100.00). On the right side, there are 'Save' and 'Cancel' buttons. At the bottom right, the operator ID is 'Operator 91'.

The Card Types listed to the left of the screen are the Card Ranges from the Chevron Parameter Download Table defined as allowed for Credit Cash Back. As seen in [Figure 14](#), only DiscoverSM Card Ranges are allowed for Credit Cash Back. If other Card Ranges are displayed, contact the Chevron Help Desk to ensure the displayed ranges are correct before programming to offer Credit Cash Back to customers who present these cards.

Some card types use multiple card ranges, such as Discover. To offer a consistent customer experience, ensure that all limits are the same across the Card Type's card ranges.

The following table contains the **Credit Cash Back Maintenance** fields and their descriptions:

Field	Description
Card Type	Card Type from the Chevron PDL Table. This is also the card type that is displayed on receipts. This field is not editable.
Card Record Name	The Card Record Name as defined in the Chevron PDL Table. This field is not editable.
Network Credit Cash Back Limit	Credit Cash Back limit included in the Chevron PDL Table. This field is not editable.
Allow Credit Cash Back	If the merchant does not wish to offer Credit Cash Back on the selected card, set this field to No . This overrides the Chevron PDL setting.
Credit Cash Back Limit	If the merchant wishes to offer Credit Cash Back on the selected card, but wants to offer an amount less than that displayed in the Network Credit Cash Back Limit field, enter the desired amount in this field.

- 2 After completing all programming in **Credit Cash Back Maintenance**, select **Save** to save the programming to the Passport database and exit.

Fuel Discounts by Card Type

Passport uses the card table from the Chevron network PDL for configuring automatic fuel discounts by card type. The following steps must be executed to complete the needed configuration:

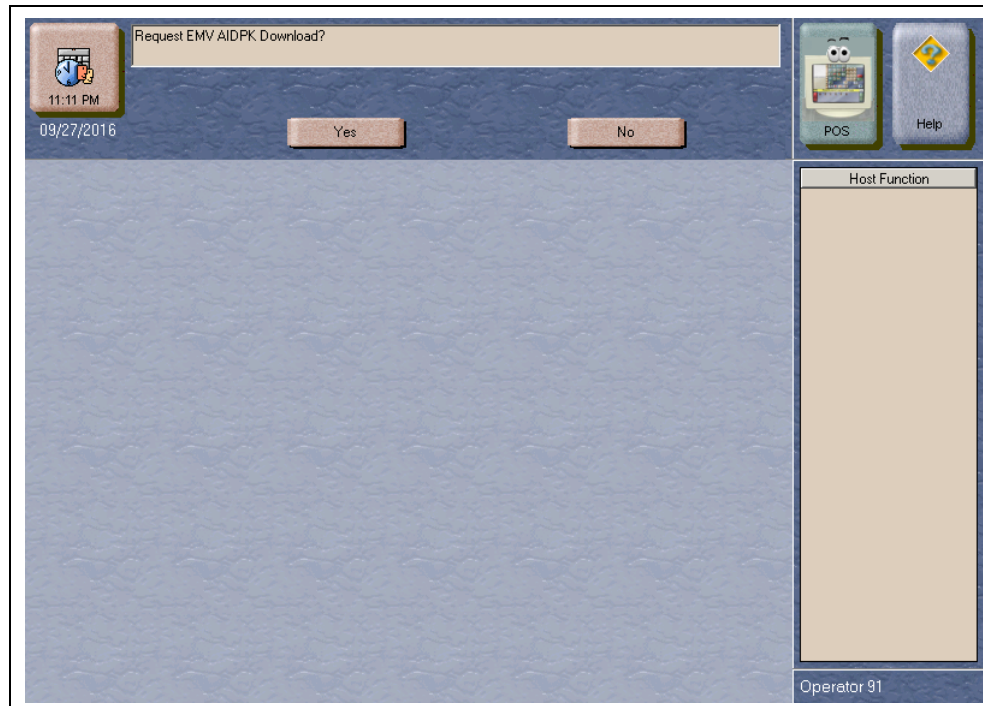
- 1 On the Fuel Discount Groups tab in Fuel Discount Maintenance, select **MWS > Fuel > Fuel Discount Maintenance** and configure PPU discounts to apply to fuel grades available at the store.
- 2 On the Fuel Discount Configuration screen, select **MWS > Set Up > Network Menu > Chevron > Fuel Discount Configuration** and link card types to the appropriate Fuel Discount Group.

EMV AIDPK Download Request

To enable EMV chip card recognition, Passport must request an EMV Application Identifier and Public Key (AIDPK) download from the Chevron network. To request an EMV AIDPK download, proceed as follows:

- 1 Select **EMV AIDPK Download** from the **Chevron Network Menu**.

Figure 15: EMV AIDPK Download Screen



- 2 Select **Yes** to request the EMV AIDPK Download from the Chevron network; else, select **No** to exit and return to the **Chevron Network Menu**.

Figure 16: Requesting EMV AIDPK Download

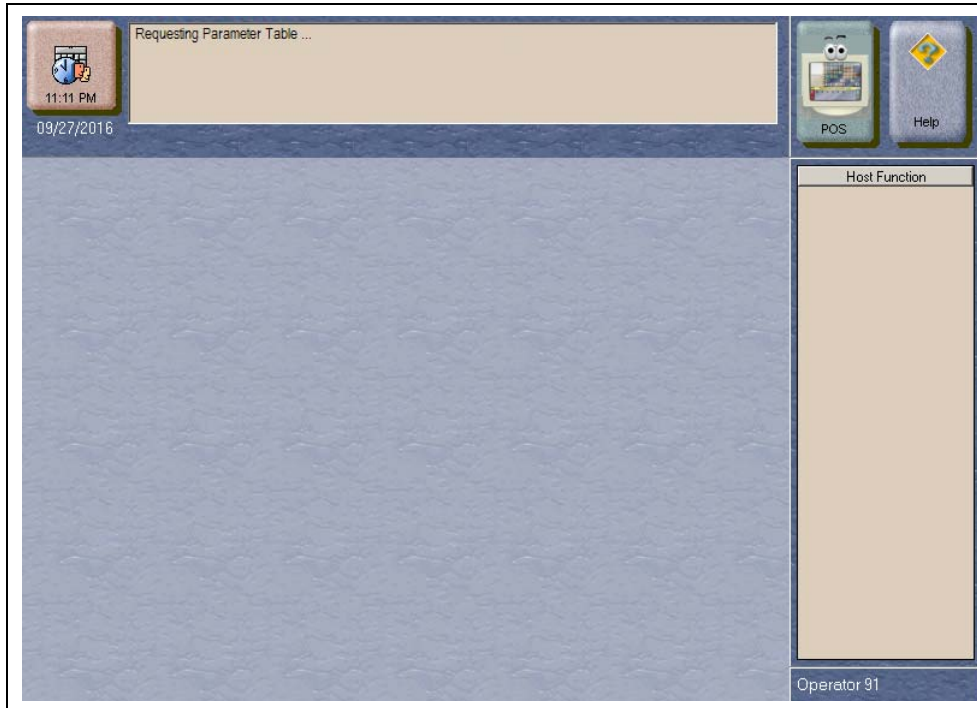
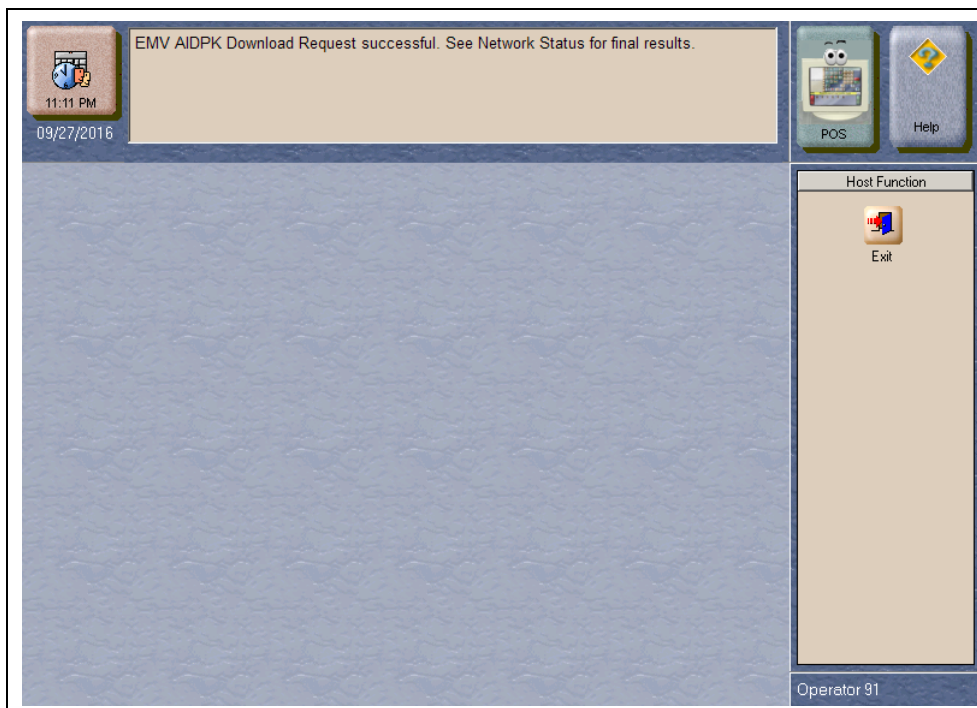
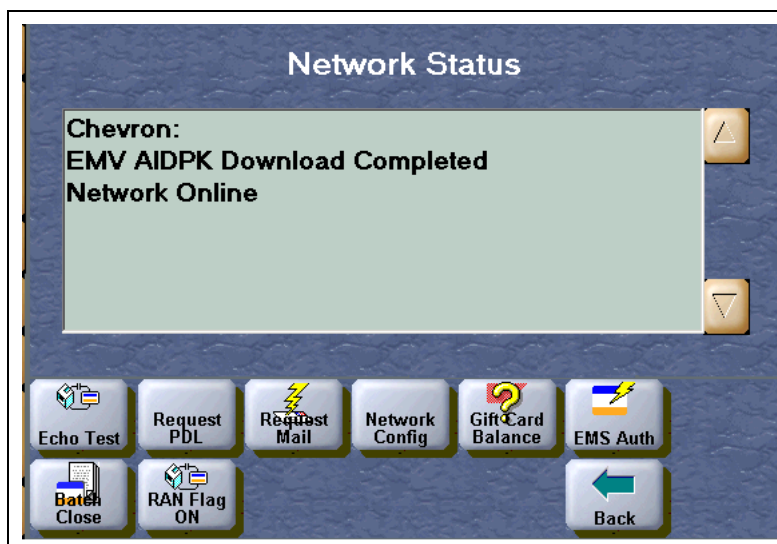


Figure 17: EMV AIDPK Download Successful



- 3 After completing a successful EMV AIDPK Download, select **Exit**. Check that Passport successfully received and validated the EMV AIDPK Download request by switching to the **CWS** and selecting **Network Functions**. The **Network Status** screen displays information regarding completion of the EMV AIDPK Download.

Figure 18: CWS - Network Status Screen



Network Reports

Network reports show data on transactions transmitted to the Chevron network. Some network reports provide information on the status of transactions while others list total amounts for transmitted transactions. Each report prints with a heading that includes the name of the report, the date, and time the report was printed.

At initial installation, the following network reports are programmed to print automatically at Store Close:

- Credit Batch Summary Report
- Credit Unconfirmed Transaction Log
- Debit Batch Summary Report
- Debit Unconfirmed Transaction Log
- EMS Batch Summary Report
- EMS Unconfirmed Transaction Log
- Host Discounts Transaction by Day
- KECC Report
- Special Handling Batch Summary Report
- Unsecured Mail

*Note: Although these reports default to print automatically, the manager can change the reports Passport prints at store close by navigating to **MWS > Set Up > Store > Period Maintenance > Store Close Reports** and selecting the desired reports.*

The following Chevron network reports are available:

Report Name	Shift Close	Store Close	Current	Secure
Card Transaction Report		✓		
Cash Card Activity Report		✓		
Cash Card Unconfirmed Transaction Log		✓		
Cash Card Unconfirmed Transaction Log (secure)				✓
Credit Batch Summary Report		✓	✓	
Credit Cash Back Configuration Report			✓	
Credit Unconfirmed Transaction Log		✓		
Credit Unconfirmed Transaction Log (secure)				✓
Debit Batch Summary Report		✓	✓	
Debit Unconfirmed Transaction Log		✓		
Debit Unconfirmed Transaction Log (secure)				✓
EMS Batch Summary Report		✓	✓	
EMS Unconfirmed Transaction Log		✓		
EMS Unconfirmed Transaction Log (secure)				✓
EMV Configuration Report			✓	
Fuel Inventory Report		✓	✓	
Fuel Sales Data Report		✓	✓	
Host Discounts by Transaction by Day		✓		
KECC Report		✓	✓	
MIIP Data Report		✓		
Network Configuration Report			✓	
Network Journal		✓	✓	
Offline Approved Batch Summary Report		✓	✓	
Offline Authorization Network Journal		✓	✓	
Pending Stored Transaction Report			✓	
POS Day Summary		✓		
POS Shift Summary	✓			
Price Change Data Report		✓	✓	
Secured Mail		✓	✓	
Site Level Card Based Fuel Discounts			✓	
Special Handling Batch Summary Report		✓	✓	
Unsecured Mail		✓	✓	

Note: The Secured Mail report cannot be configured to print automatically as part of the Shift or Store Close. You may only print the report manually.

IMPORTANT INFORMATION

Secure reports may contain sensitive customer data, such as card account number and expiration date. These reports are password protected and available to print on demand only. For more information on secure reports, refer to *MDE-5485 Passport EDH (Chevron) V10.26 Implementation Guide for PA-DSS V3.2*.

If the store sells Chevron or Texaco gift cards, select the following reports to print automatically at Store Close:

- Cash Card Activity Report
- Cash Card Unconfirmed Activation/Reload Transaction Log

Cash Card Activity Report

This report records all Cash Card activations and reloads performed.

Figure 19: Cash Card Activity Report

Cash Card Activity Report					
Report created: 05/31/2016 03:13:02 PM					
Cash Card Activity Report					
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00					
Date	Time	Account Number	Approval Code	Activity	Amount
05/16/16	15:36:13	600649XXXXXXXXXX0204	000001	AP-A	\$5.00
05/16/16	15:40:54	600649XXXXXXXXXX0204	000003	AP-L	\$10.00
05/17/16	12:07:07	600649XXXXXXXXXX0204	000007	AP-A	\$15.00
Total Count				Total Amount	
3				\$30.00	

Cash Card Unconfirmed Activation/Reload Transaction Log

This report contains records for each unconfirmed cash card activation or reload transaction for the business day.

Figure 20: Cash Card Unconfirmed Transaction Log

Cash Card Unconfirmed Transaction Log			
Report created: 06/29/2017 03:00:09 PM			
Cash Card Unconfirmed Transaction Log			
Day #22 From Jun 28 2017 14:20:52 to Jun 29 2017 14:22:08			
Retail Marketing Center Service Phone Number RMC(1-877-243-8457)			
Retail Marketing Center Service FAX Number 1-866-743-1160			
STN #: 00000123			
Cash Card Activation/Reload Unconfirmed Log Batch 46			
Inv#	Account Number	Amount	Stat
2304600	600649XXXXXXXXXX0204	\$25.00	RV-A

Credit Batch Summary Report

This report records details of each Credit transaction by batch number.

Figure 21: Credit Batch Summary Report

Credit Batch Summary Report				
Report created: 05/31/2016 03:17:18 PM				
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00				
Credit Batch 2				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX0036	\$1.93	AP	05/13/2016 4:31PM
01	XXXXXXXX1271 0108	\$4.32	AP	05/13/2016 4:32PM
02	XXXXXXXXXXXX8074	\$1.93	AP	05/13/2016 4:33PM
03	XXXXXXXXXXXX0027	\$0.96	AP	05/13/2016 4:33PM
04	XXXXXXXXXXXX9108	\$1.93	AP	05/13/2016 4:35PM
05	XXXXXXXXXXXX9108	\$0.03	AP	05/13/2016 4:36PM
06	XXXXXXXXXXXX0027	\$0.03	AP	05/13/2016 4:36PM
07	XXXXXXXXXXXX8074	\$0.54	AP	05/13/2016 4:37PM
08	XXXXXXXX1271 0108	\$5.00	AP	05/13/2016 4:37PM
09	XXXXXXXXXXXX0036	\$5.00	AP	05/13/2016 4:38PM
10	XXXXXXXXXXXX0036	\$5.00	AP	05/13/2016 4:45PM
11	XXXXXXXX1271 0108	\$10.00	AP	05/13/2016 4:46PM
12	XXXXXXXXXXXX8074	\$5.00	AP	05/13/2016 4:47PM
13	XXXXXXXXXXXX0027	\$5.00	AP	05/13/2016 4:47PM
14	XXXXXXXXXXXX9108	\$5.00	AP	05/13/2016 4:48PM
Total Approved	15	\$51.67		
Memo:	Count	Amount		
Declines	0	\$0.00		
Pickups	0	\$0.00		
Cancel	0	\$0.00		
Reversals	0	\$0.00		
CRIND Total	0	\$0.00		
Pre-Approved Total	0	\$0.00		
Signed Receipt Total	15	\$51.67		
Defers	0	\$0.00		
Activation Total	0	(\$0.00)		
Reload Total	0	(\$0.00)		
Credit Batch 3				
Inv#	Account Number	Amount	Stat	Date/Time
00	600649XXXXXXXXX0204	\$0.00	AP-A	05/16/2016 3:36PM
01	600649XXXXXXXXX0204	\$0.00	AP-B	05/16/2016 3:37PM
02	600649XXXXXXXXX0204	\$0.00	AP-L	05/16/2016 3:40PM
03	600649XXXXXXXXX0204	\$15.02	DE-G	05/16/2016 3:42PM
04	600649XXXXXXXXX0204	\$10.00	AP-G	05/16/2016 3:42PM
05	XXXXXXXXXXXX9108	\$6.99	CN	05/17/2016 11:56AM
06	XXXXXXXXXXXX0015	\$6.99	CN	05/17/2016 12:05PM
07	600649XXXXXXXXX0204	\$0.00	AP-A	05/17/2016 12:07PM

Credit Cash Back Configuration Report

This report shows the current programming in **MWS > Set Up > Network > Chevron > Cash Back Maintenance**.

Figure 22: Credit Cash Back Configuration Report

Credit Cash Back Configuration Report		
Report created: 05/31/2016 03:22:33 PM		
Credit Cash Back Configuration Report		
Card Type: AMEX CARD-RECORD-NAME: AMEX=		
Network:		Credit Cash Back Limit: \$20.00 Credit Cash Back Allowed Offline: YES
Local:		Allow Credit Cash Back: NO Credit Cash Back Limit: \$20.01
Card Type: CHEVUS CARD-RECORD-NAME: CHEVUS		
Network:		Credit Cash Back Limit: \$80.00 Credit Cash Back Allowed Offline: NO
Local:		Allow Credit Cash Back: YES Credit Cash Back Limit: \$79.99
Card Type: DI/JCB CARD-RECORD-NAME: DISCVR/JCB		
Network:		Credit Cash Back Limit: \$100.00 Credit Cash Back Allowed Offline: YES
Local:		Allow Credit Cash Back: YES Credit Cash Back Limit: \$99.99
Card Type: DISCOVER CARD-RECORD-NAME: DISCOVER=		
Network:		Credit Cash Back Limit: \$100.00 Credit Cash Back Allowed Offline: NO
Local:		Allow Credit Cash Back: YES Credit Cash Back Limit: \$99.99
Card Type: DISCOVER CARD-RECORD-NAME: DISCOVER=		
Network:		Credit Cash Back Limit: \$100.00

Credit Unconfirmed Transaction Log

This report contains records for each unconfirmed credit transaction for the business day.

Figure 23: Credit Unconfirmed Transaction Log

Credit Unconfirmed Transaction Log			
Report created: 05/31/2016 03:42:07 PM			
Day #3 From May 18 2016 16:42:00 to May 19 2016 13:49:10			
Retail Marketing Center Service Phone Number RMC(1-877-243-8457) Retail Marketing Center Service FAX Number 1-866-743-1160 STN #: 00001250			
Credit Unconfirmed Log Batch 7			
Inv#	Account Number	Amount	Stat
5000700	600649XXXXXXXXXX0204	\$55.20	RV
Cell Phone	1	@ 50.99	\$50.99
Tax	\$4.21		
Discount	\$0.00		

Debit Batch Summary Report

This report records details of each Debit transaction by batch number.

Figure 24: Debit Batch Summary Report

Debit Batch Summary Report				
Report created: 05/31/2016 04:15:41 PM				
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00				
Debit Batch 2				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX9003	\$4.32	AP	05/13/2016 4:35PM
01	XXXXXXXXXXXX9003	\$5.00	AP	05/13/2016 4:38PM
02	XXXXXXXXXXXX9003	\$10.00	AP	05/13/2016 4:49PM
03	XXXXXXXXXXXX9003	\$10.00	AP	05/13/2016 4:51PM
04	XXXXXXXXXXXX0015	\$0.79	AP	05/13/2016 5:02PM
Total Approved		5		\$30.11
Memo:		Count		Amount
Declines		0		\$0.00
Cancels		0		\$0.00
Reversals		0		\$0.00
CRIND Total		0		\$0.00
Pre-Approved Total		0		\$0.00
Signed Receipt Total		5		\$30.11
Debit Batch 3				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX9003	\$15.11	DE	05/16/2016 3:43PM
01	XXXXXXXXXXXX9003	\$15.11	DE	05/16/2016 3:44PM
02	XXXXXXXXXXXX9003	\$15.11	DE	05/16/2016 3:46PM
03	XXXXXXXXXXXX9003	\$15.11	DE	05/16/2016 3:46PM
04	XXXXXXXXXXXX9003	\$6.10	RV	05/16/2016 3:50PM
05	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 3:51PM
06	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 3:53PM
07	XXXXXXXXXXXX9003	\$1.10	AP	05/16/2016 3:54PM
08	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 4:08PM
09	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 4:12PM
10	XXXXXXXXXXXX9003	\$6.10	AP	05/16/2016 4:12PM
11	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 4:16PM
12	XXXXXXXXXXXX9003	\$6.10	DE	05/16/2016 4:17PM
13	XXXXXXXXXXXX9003	\$6.10	AP	05/16/2016 4:18PM
14	XXXXXXXXXXXX9003	\$110.00	AP	05/17/2016 9:52AM
15	XXXXXXXXXXXX9003	\$110.00	DE	05/17/2016 9:53AM
16	XXXXXXXXXXXX9003	\$110.00	AP	05/17/2016 9:53AM
17	XXXXXXXXXXXX9003	\$6.99	CN	05/17/2016 12:02PM
Total Approved		5		\$233.30
Memo:		Count		Amount
Declines		11		\$207.04

Debit Unconfirmed Transaction Log

This report contains records for each unconfirmed debit transaction for the business day.

Figure 25: Debit Unconfirmed Transaction Log

Debit Unconfirmed Transaction Log			
Report created: 06/01/2016 09:21:04 AM			
Day #19 From May 20 2016 14:51:51 to May 20 2016 15:15:27			
Retail Marketing Center Service Phone Number RMC(1-877-243-8457)			
Retail Marketing Center Service FAX Number 1-866-743-1160			
STN #: 00001250			
Debit Unconfirmed Log Batch 27			
Inv#	Account Number	Amount	Stat
D002700	XXXXXXXXXXXXXXXX0000	\$22.65	RV
DIESEL NT	6.813 @ 1.35	\$9.20	
Check Cash	1 @ 5	\$5.00	
BAG	1 @ 5.15	\$5.15	
Cigarette	1 @ 5.15	\$5.15	
Tax	\$0.42		
Discount	\$-2.27		
D002701	XXXXXXXXXXXXXXXX0000	\$17.50	RV
DIESEL NT	6.813 @ 1.35	\$9.20	
BAG	1 @ 5	\$5.00	
Cigarette	1 @ 5.15	\$5.15	
Tax	\$0.42		
Discount	\$-2.27		

EMS Batch Summary Report

This report contains information on pending EMS Auth transactions and EMS transactions removed using the **EMS Auth** key under **Network Functions**.

The following table provides the transaction status abbreviation that can be displayed under the **Status** column and its description:

Status	Description
AP	Approved Offline
CN	Cancelled
DE	Denied Offline
FA	Deferred to Offline Processing
PD	Pending Retry/Settlement
PG	Purged Offline-approved Transaction

Figure 26: EMS Batch Summary Report

EMS Batch Summary Report				
Report created: 06/01/2016 09:22:15 AM				
Day #9 From May 20 2016 08:51:53 to May 20 2016 09:16:11				
EMS Transactions Summary By Batch				
EMS Batch 15				
EMS Inv#	Offline Inv#	Account Number	Amount	Stat
5051500	0000600	XXXXXXXXXXXX9108	\$6.99	AP
5051501	0000602	XXXXXXXXXXXX0036	\$6.99	AP
5051502	0000700	XXXXXXXXXXXX0036	\$5.53	AP
5051503	0000701	XXXXXXXXXXXX0036	\$12.07	AP
5051504	0000702	XXXXXXXXXXXX0027	\$1.14	AP
5051505	0001000	XXXXXXXXXXXX0027	\$1.13	AP
5051506	0001001	XXXXXXXXXXXX0027	\$18.66	AP
5051507	0001100	XXXXXXXXXXXX0027	\$5.41	AP
5051508	0001200	XXXXXXXXXXXX0027	\$5.41	AP
Memo:			Count	Amount
Total Approved			9	\$63.33
Declines			0	\$0.00
Purges			0	\$0.00
Pending Retry			0	\$0.00
Unconfirmed			0	\$0.00
** RETRIES (DUE TO NO HOST RESPONSE) ARE PROCESSED IN THE NEXT BATCH IF POSSIBLE **				
** UNCONFIRMED TRANSACTIONS REQUIRE MANUAL RECONCILIATION **				
EMS Transactions Removed From The System				
No Transactions To Report				

EMV Configuration Report

This report records the EMV parameters Passport received from the Chevron network downloads.

Figure 27: EMV Configuration Report

EMV Configuration Report			
Report created: 06/01/2016 09:27:33 AM			
TID:	1	EMV Kernel Ver:	Application Ver: 2.90A Apr 01 2009 17:09:35
TID:	2	EMV Kernel Ver:	Application Ver: 2.703 Mar 20 2008 16:33:26

Fuel Inventory Report

This report records the information on fuel totals Passport sent to the Chevron network in the Fuel Inventory administrative message.

Figure 28: Fuel Inventory Report

Fuel Inventory Report	
Report created: 06/01/2016 10:30:29 AM	
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00	
Fuel Inventory Data	
Date Inventory Taken:	05/13/2016
Time Inventory Taken:	17:01
Host Product Code:	001
Inventory Quantity:	6000
Host Product Code:	000
Inventory Quantity:	0
Host Product Code:	021
Inventory Quantity:	0
Fuel Inventory Data	
Date Inventory Taken:	05/13/2016
Time Inventory Taken:	22:01
Host Product Code:	001
Inventory Quantity:	6000
Host Product Code:	000
Inventory Quantity:	0
Host Product Code:	021
Inventory Quantity:	0
Fuel Inventory Data	
Date Inventory Taken:	05/14/2016
Time Inventory Taken:	03:01
Host Product Code:	001
Inventory Quantity:	6000
Host Product Code:	000
Inventory Quantity:	0
Host Product Code:	021
Inventory Quantity:	0
Fuel Inventory Data	
Date Inventory Taken:	05/14/2016
Time Inventory Taken:	08:01
Host Product Code:	001
Inventory Quantity:	6000
Host Product Code:	000
Inventory Quantity:	0

Fuel Sales Report

This report records the fuel sales totals Passport sent to the Chevron network in the Fuel Sales administrative message.

Figure 29: Fuel Sales Report

Fuel Sales Report	
Report created: 06/01/2016 10:38:02 AM	
Day #3 From May 18 2016 16:42:00 to May 19 2016 13:49:10	
Fuel Sales Data	
Sales Volume Hour Start:	15
Sales Volume Hour End:	20
Host Product Code:	001
Sales Quantity:	0000
Host Product Code:	097
Sales Quantity:	0033
Host Product Code:	098
Sales Quantity:	0026
Host Product Code:	002
Sales Quantity:	0023
Host Product Code:	021
Sales Quantity:	0027
Fuel Sales Data	
Sales Volume Hour Start:	20
Sales Volume Hour End:	00
Host Product Code:	001
Sales Quantity:	0000
Host Product Code:	097
Sales Quantity:	0000
Host Product Code:	098
Sales Quantity:	0000
Host Product Code:	002
Sales Quantity:	0000
Host Product Code:	021
Sales Quantity:	0000
Fuel Sales Data	
Sales Volume Hour Start:	00
Sales Volume Hour End:	01
Host Product Code:	001
Sales Quantity:	0000
Host Product Code:	097
Sales Quantity:	0000
Host Product Code:	098
Sales Quantity:	0000
Host Product Code:	002

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Host Discounts by Day Report

This report records information for transactions that received a Chevron host-based discount.

Figure 30: Host Discounts by Day Report

Host Discount By Day Report					
Report created: 11/28/2018 02:08:55 AM					
From Nov 26 2018 06:23:21 to Nov 27 2018 06:33:28					
Time	Invoice #	Account #	PPU Discount	Total Amount	Transaction Type
Date	Approval #	Grade	Discount Amount		
06:28:49	4500200	XXXXXXXXXXXX0001	\$ 0.50	\$ 5.00	Prepay Completion
2018-11-27	000010	UNL SUP US	\$ 1.68		
<u>Count Transactions</u>				1	
<u>Total Transaction Amount</u>				\$ 5.00	
<u>Total Discount Amount</u>				\$ 1.68	

KECC Report

This report records information on KECC transactions that occurred within a business day. These transactions are refund transactions that occurred after the batch has closed on the original sale transaction or when the customer requests a refund of only part of the sale transaction such that the amount of the refund is different from the amount of the original sale.

Figure 31: KECC Report

KECC Report						
Report created: 06/01/2016 10:41:18 AM						
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00						
Date	Time	Invoice #	Account Number	Device	Amount	Stat
05/18/16	16:29:39	5000609	XXXXXXXXXXXX0036	CWS-01	\$5.00	AP
05/18/16	16:33:10	5000610	XXXXXXXXXXXX0027	CWS-01	\$1.15	DE
Memo:				Count	Amount	
Total Approved				1	\$5.00	
Total Declined				1	\$1.15	

MIIP Data Report

This report records the information Passport transmitted to the Chevron network in the Rent Sales administrative message.

Figure 32: MIIP Data Report

MIIP Data Report	
Report created: 08/08/2016 05:14:04 AM	
Day #10 From Aug 8 2016 03:10:37 to Aug 8 2016 03:55:04	
MIIP Data	
Start Date:	08/08/2016
Start Time:	02:47:31
End Date:	08/08/2016
End Time:	03:10:54
Station Grand Total:	\$1,102.04
Outdoor Net Grand Total:	\$174.82
Indoor Net Grand Total:	\$923.14
Station Net Grand Total:	\$1,097.96
Number of Fuel Records:	8
Number of Group Records:	30
Number of Information Records:	0
Fuel Type:	001
Fuel Quantity:	0
Fuel Unit of Measure:	1
Fuel Amount:	\$0.00
Fuel Type:	002
Fuel Quantity:	28.47
Fuel Unit of Measure:	1
Fuel Amount:	\$56.94
Fuel Type:	003
Fuel Quantity:	9.551
Fuel Unit of Measure:	1
Fuel Amount:	\$42.98

Network Configuration Report

This report provides information on the current programming in the **MWS > Set Up > Network > Chevron > Network Site Configuration** screens, including Card Issuer information.

Figure 33: Network Configuration Report

Network Configuration Report									
Report created: 06/01/2016 10:45:40 AM									
Network Configuration Report									
Version 11.02.26.01R, Chevron Network									
Passport Station Identification & Connection									
Facility #	00001250								
Host IP	10.5.48.6								
Online Authorization Socket	5001								
Offline Authorization Socket	5002								
Kris's Station 7300 Friendly Ave Greensboro NC									
Parameter Table Version 9999									
Administrative Message Timeout Value	25								
Echo Rate	10								
Echo Type	I								
Number of Transactions Between Transmissions	0								
Number of Minutes Between Transmissions	30								
Manually Entered Account Mask	c:p00c=e04c?								
CAT Search Rules	2								
Two Fuels Allowed	True								
MIIIP Message	True								
Retail Marketing Center Service FAX Number	1-866-743-1160								
Retail Marketing Center Service Phone Number	RMCC(1-877-243-8457)								
Sales Data Transmission Interval Frequency	24								
Inventory Data Transmission Interval Frequency	5								
Split Tender Limit	1								
Gilbarco Help Desk Phone Number	1-800-800-7498								
Gilbarco Help Desk Fax Number									
Offline Authorization									
Host Offline Authorization Dollar Limit	\$5,111.11								
Host Offline Authorization Count Limit	233								
Initial Offline Authorization Throttle Value	10								
Range & Issuer Table Information									
Crđ	Card	Cđ	Rec	FAN Range	PAN	Př	Card	Read	Mask
Num	Rec	Name	Ab	Type	Low number	Min	Len	Len	Type
					High number	Max			
									Track 1
									Track 2
1	GECEVUS	CH	C		70615900000000000000	16	0	1	A
					70615999999999999999	19			A
2	GECEVCLL	CH	C		71065900000000000000	16	0	1	A
					71065999999999999900	19			A
3	FLEETCORUS	FC	C		70616000000000000000	19	4	1	A

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Figure 34: Network Configuration Report - Host Discount Configuration Section

Host Discount Configuration		
Card Number	Card Name	PPG Discount
1	CHEVRON-GE	\$0.00
2	CHEVRON-GE	-
3	FLEETCOR	-
4	FLEETCOR	-
5	CTBUSINESS	-
6	CTBUSINESS	-
7	CHEVRONTEX	-
8	CHEVRON CL	-
9	CVTX VISA	-
10	VISAFLTL	-
11	VISAFLTL	-
12	VISAFLTL	-
13	VISAPURCH	-
14	VISA	-
15	CTUNIVMCRD	-
16	MCFLEET	-
17	MCFLEET	-
18	MC MAGSTRP	\$0.70
19	AMEX	-
20	DNERS	-
21	DNERS	-

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Network Journal Report

The Network Journal Report provides a printed record of all network transactions and modes. Each entry includes the status of the message (accepted, denied, timeout, etc.).

Passport shows a single-line entry noting that the message was sent to the Chevron network for the Fuel Sales, Fuel Inventory, Price Change Data, and MIIP Data messages.

Figure 35: Network Journal Report

Network Journal Report										
Report created: 06/01/2016 11:29:46 AM										
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00										
Entry	Date Time	Seq.#	ID CT	EM	Account Number	Exp.	Amt.	Appr/Auth	Resp	Discretionary Data
AUTH-C	0513 163116	1390	CN1 MC	M	XXXXXXXXXXXX0036	XX/XX	\$ 1.93	000021	1	RESPONSE RECEIVED
AUTH-C	0513 163205	1391	CN1 CB	M	XXXXXXXX1271 0108	XX/XX	\$ 4.32	000022	1	RESPONSE RECEIVED
AUTH-C	0513 163310	1392	CN1 AX	M	XXXXXXXXXXXX8074	XX/XX	\$ 1.93	000023	1	RESPONSE RECEIVED
AUTH-C	0513 163336	1393	CN1 VI	M	XXXXXXXXXXXX0027	XX/XX	\$ 0.96	000024	1	RESPONSE RECEIVED
AUTH-C	0513 163505	1394	CN1 DE	M	XXXXXXXXXXXX9003	XX/XX	\$ 4.32	000025	1	RESPONSE RECEIVED
AUTH-C	0513 163540	1395	CN1 DI	M	XXXXXXXXXXXX9108	XX/XX	\$ 1.93	000026	1	RESPONSE RECEIVED
AUTH-C	0513 163614	1396	CN1 DI	M	XXXXXXXXXXXX9108	XX/XX	\$ 0.03	000027	1	RESPONSE RECEIVED
AUTH-C	0513 163641	1397	CN1 VI	M	XXXXXXXXXXXX0027	XX/XX	\$ 0.03	000028	1	RESPONSE RECEIVED
AUTH-C	0513 163723	1398	CN1 AX	M	XXXXXXXXXXXX8074	XX/XX	\$ 0.54	000029	1	RESPONSE RECEIVED
AUTH-C	0513 163748	1399	CN1 CB	M	XXXXXXXX1271 0108	XX/XX	\$ 5.00	000030	1	RESPONSE RECEIVED
AUTH-C	0513 163826	1400	CN1 MC	M	XXXXXXXXXXXX0036	XX/XX	\$ 5.00	000031	1	RESPONSE RECEIVED
AUTH-C	0513 163857	1401	CN1 DE	M	XXXXXXXXXXXX9003	XX/XX	\$ 5.00	000032	1	RESPONSE RECEIVED
AUTH-C	0513 164536	1402	CN1 MC	M	XXXXXXXXXXXX0036	XX/XX	\$ 5.00	000033	1	RESPONSE RECEIVED
AUTH-C	0513 164631	1403	CN1 CB	M	XXXXXXXX1271 0108	XX/XX	\$ 10.00	000034	1	RESPONSE RECEIVED
AUTH-C	0513 164705	1404	CN1 AX	M	XXXXXXXXXXXX8074	XX/XX	\$ 5.00	000035	1	RESPONSE RECEIVED
AUTH-C	0513 164737	1405	CN1 VI	M	XXXXXXXXXXXX0027	XX/XX	\$ 5.00	000036	1	RESPONSE RECEIVED
AUTH-C	0513 164841	1406	CN1 DI	M	XXXXXXXXXXXX9108	XX/XX	\$ 5.00	000037	1	RESPONSE RECEIVED
AUTH-C	0513 164927	1407	CN1 DE	M	XXXXXXXXXXXX9003	XX/XX	\$ 10.00	000038	1	RESPONSE RECEIVED
AUTH-C	0513 165141	1408	CN1 DE	M	XXXXXXXXXXXX9003	XX/XX	\$ 10.00	000039	1	RESPONSE RECEIVED
COMMUN	0513 170142	1409	00			XX/XX	\$ 0.00		8000	RESPONSE RECEIVED
GENDAT	0513 170152	1410	00			XX/XX	\$ 0.00		1	RESPONSE RECEIVED
AUTH-C	0513 170201	1411	CN1 DE	M	XXXXXXXXXXXX0015	XX/XX	\$ 0.79	000040	1	RESPONSE RECEIVED
COMMUN	0513 171201	1412	00			XX/XX	\$ 0.00		8000	RESPONSE RECEIVED

Offline Approved Batch Summary Report

This report provides information on each transaction Passport locally approved while offline with the Chevron network and placed in the Store and Forward queue for processing when the connection to the Chevron network resumes.

The value in the Stat column is made up of two values, the two-character status and the single-character indicator for where the transaction occurred.

The following table contains the two-character status values and their description:

Status	Description
AP	Approved Offline
CN	Cancelled
DE	Denied Offline
FA	Deferred to Offline Processing
PD	Pending Retry/Settlement
PG	Purged Offline-approved Transaction

The following table contains the location indicator and its description:

Location	Description
D	Dispenser or Customer Activated Terminal (CAT) fuel sale
H	Indoor transaction
V	Outdoor Offline-approved transaction
W	Indoor Offline-approved transaction

Figure 36: Offline Approved Batch Summary Report

Offline Approved Batch Summary Report				
Report created: 06/01/2016 11:39:14 AM				
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00				
Offline Approved Batch 6				
Inv#	Original Inv# (if exists)	Account Number	Amount	Stat
00	5000605	XXXXXXXXXXXX9108	\$6.99	AP-W
01	5000606	XXXXXXXXXXXX9003	\$0.00	CN-V
02		XXXXXXXXXXXX0036	\$6.99	AP-W

Total Approved	2	\$13.98		
Memo:	Count	Amount		
Cancels	1	\$0.00		
C-Store Total	2	\$13.98		
CREND Total	0	\$0.00		

Offline Authorization Network Journal Report

This report records details on transactions Passport approved while the Chevron network was not communicating.

Figure 37: Offline Authorization Network Journal Report

Offline Authorization Network Journal Report										
Report created: 06/01/2016 11:41:54 AM										
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00										
Entry	Date Time	Seq.#	ID	CT	EM	Account Number	Exp.	Amt.	Appr/Auth Resp	Discretionary Data
UNK	0516 111921	1827	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 111938	1828	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 111954	1829	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112010	1830	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112027	1831	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112043	1832	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112100	1833	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112116	1834	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112133	1835	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112149	1836	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112206	1837	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112223	1838	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112242	1839	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112259	1840	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112316	1841	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112333	1842	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112349	1843	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112405	1844	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112422	1845	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112438	1846	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112454	1847	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112511	1848	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112527	1849	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112544	1850	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112600	1851	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112617	1852	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112633	1853	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112650	1854	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112706	1855	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112723	1856	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112739	1857	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112756	1858	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112812	1859	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112829	1860	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112846	1861	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112903	1862	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112919	1863	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112936	1864	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 112952	1865	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 113009	1866	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED
UNK	0516 113027	1867	00				XXXXX	\$ 0.00	0	RESPONSE RECEIVED

Pending Stored Transaction Report

This report records all transactions pending in Store and Forward. The “Transactions requiring EMS Auth” section at the bottom of the report are pending transactions that need EMS Authorization to clear.

The following table provides the **Stat** column values and their description:

Status	Description
AP-H	Locally approved indoor Special Handle transaction
AP-V	Locally approved outdoor offline-approved transaction
AP-W	Locally approved indoor offline-approved transaction

Figure 38: Pending Stored Transaction Report

Pending Stored Transaction Report					
Report created: 05/31/2016 03:11:07 PM					
Original Inv#	Account Number	Amount	Stat		
0002500	XXXXXXXXXXXX0027	\$31.73	AP-W		
0002501	XXXXXXXXXXXX0027	\$5.00	AP-W		
0002600	XXXXXXXXXXXX0027	\$5.41	AP-W		
0002800	XXXXXXXXXXXX0027	\$1.72	AP-V		
0002900	XXXXXXXXXXXX0027	\$1.68	AP-W		
0002901	XXXXXXXXXXXX0027	\$16.24	AP-W		
0003300	XXXXXXXXXXXX0027	\$5.41	AP-W		
SH03500	XXXXXXXXXXXX0027	\$0.01	AP-H		
0003500	XXXXXXXXXXXX0027	\$5.24	AP-V		
Transactions requiring EMS Auth					
(Please use 'EMS Auth' button at POS - Network Functions, to authorize them.)					
Original Inv#	Account Number	Amount	Register	Trans #	Stat
SH03403	XXXXXXXXXXXX0027	\$55.80	1	1781	AP-H
Total Approved		10	\$128.24		
Memo:	Count	Amount			
C-Store Total	8	\$121.28			
CRIND Total	2	\$6.96			
Need EMS Auth	1	\$55.80			
Total	1	\$55.80			

POS Day Summary

This report contains totals for the specified closed business day.

Figure 39: POS Day Summary

POS Day Summary				
Report created: 06/01/2016 11:42:59 AM				
POS Day Summary				
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00				
Facility # 00001250 Kris's Station 7300 Friendly Ave				
Batch Count 5	Shift Count 1		Greensboro	NC
Total for Day # 2: \$602.23				
Cash Card Activations	Total Count: 2	Total Amount: \$20.00		

POS Shift Summary

This report contains totals for all closed batches and shift totals.

Figure 40: POS Shift Summary

POS Shift Summary			
Report created: 06/01/2016 11:43:34 AM			
POS Shift Summary			
Shift #2 From May 13 2016 16:31:16 to May 18 2016 16:41:59			
POS Batch Summary			
Facility #	00001250	Kris's Station	7300 Friendly Ave
Shift #	2	Batch Count	5
			Greensboro NC
Batch # 2			
		Terminal Transaction Count: 20	Unconfirmed Total: \$0.00
		Approved Count	Approved Sales Amount
CREDIT			
TERMINAL	15		\$51.67
HOST	15		\$51.67
DIFFERENCE	0		\$0.00
DEBIT			
TERMINAL	5		\$30.11
HOST	5		\$30.11
DIFFERENCE	0		\$0.00
BATCH TOTALS			
TERMINAL	20		\$81.78
HOST	20		\$81.78
DIFFERENCE	0		\$0.00
Batch # 3			
		Terminal Transaction Count: 7	Unconfirmed Total: \$0.00
		Approved Count	Approved Sales Amount
CREDIT			
TERMINAL	2		\$16.99
HOST	2		\$0.00
DIFFERENCE	0		\$16.99
DEBIT			
TERMINAL	5		\$233.30
HOST	5		\$233.30
DIFFERENCE	0		\$0.00
BATCH TOTALS			
TERMINAL	7		\$250.29
HOST	7		\$233.30
DIFFERENCE	0		\$16.99

Price Change Data Report

This report records fuel price change information Passport sent to the Chevron network in the Price Change Data administrative message.

Figure 41: Price Change Data Report

Price Change Data Report	
Report created: 06/01/2016 12:05:10 PM	
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00	
Price Change Data	
Date of Price Change	05/18/2016
Number of Price Changes:	5
Price Change 1:	
Product Code:	001
Service Level:	S
New Price:	\$1.050
Time of Price Change:	09:43
Price Change 2:	
Product Code:	097
Service Level:	S
New Price:	\$1.150
Time of Price Change:	09:43
Price Change 3:	
Product Code:	098
Service Level:	S
New Price:	\$1.250
Time of Price Change:	09:43
Price Change 4:	
Product Code:	002
Service Level:	S
New Price:	\$1.350
Time of Price Change:	09:43
Price Change 5:	
Product Code:	021
Service Level:	S
New Price:	\$1.450
Time of Price Change:	09:43
Price Change Data	
Date of Price Change	05/18/2016
Number of Price Changes:	5
Price Change 1:	
Product Code:	001
Service Level:	S
New Price:	\$1.050

Secured Mail Report

This report records all secured mail delivered to Passport. The report is available to view and print only on demand by calendar day. This report is not available to print automatically at Shift or Store Close.

Figure 42: Secured Mail Report

Secured Mail Report			
Report created: 06/01/2016 01:19:15 PM			
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00			
Secured Mail			
Facility #	00001250	Kris's Station	7300 Friendly Ave
Business Date	06/01/16	Greensboro	NC
Current Unread Mail Summary			
Date	Type of Mail	Number of Unread Messages	
** No Unread Mail **			
05/18/16 16:37:18			
This is line 3 of the mail.			
05/18/16 16:37:17			
This is line 2 of the mail.			

Site Level Card Based Fuel Discounts

This report shows current programming in the **MWS > Set Up > Network > Chevron > Fuel Discount Configuration**.

Figure 43: Site Level Card Based Fuel Discounts

Site Level Card Based Fuel Discounts	
Report created: 06/01/2016 01:25:12 PM	
Card Record	Discount Group
CHEVRON GE - GECHEVUS	Proprietary Discount
CHE GE OCL - GECHEVOCCL	Proprietary Discount
CHEVBKR1 - CHEVBKR1+	Proprietary Discount
CHEVBKR - CHEVBKR3+	Proprietary Discount
CHEVUS - CHEVUS	Proprietary Discount
VISA GE - GEDUAL AVS	Visa Discount
VISAEFLT - VISAEFLT=	Visa Fleet Discount
VISAEFLT - VISAEFLT1A=	Visa Fleet Discount
VISAEFLT2 - VISAEFLT2=	Visa Fleet Discount
VISAMPVA - VISAMPVA=	Visa Discount
DISCOVER - DISCOVER=	Discover Discount
MCFLEET - MCFLEET=	MC Discount
MCFLEET - MCFLEET2=	MC Discount
AMEN - AMEN=	Amex Discount
DISCOVER - DISCOVER=	Discover Discount
DISCOVER - DISCOVER=	Discover Discount
DISCOVER - DISCOVER=	Discover Discount
DISCOVER - DISCOVER=	Discover Discount
DISCOVER - DISCOVER=	Discover Discount
SVSB2CC - SVSB2CC	SVS Discount
SVSB2B - SVSB2B	SVS Discount
SVSB2CT - SVSB2CT	SVS Discount
Debit - DEBIT1%+	Debit Discount
DEBITNM - DEBITNM	Debit Discount

Special Handling Batch Summary Report

This report lists all pending EMS Auth transactions that require additional action.

Figure 44: Special Handling Batch Summary Report

Special Handling Batch Summary Report				
Report created: 06/01/2016 01:21:34 PM				
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00				
Special Handling Batch 3				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX9108	\$13.98	AP	05/17/2016 11:46AM
01	XXXXXXXXXXXX0036	\$6.99	AP	05/17/2016 1:07PM
02	XXXXXXXXXXXX9108	\$6.99	AP	05/17/2016 1:16PM
Total Approved		3		\$27.96
Memo:	Count			Amount
Cancel:	0			\$0.00
Special Handling Batch 5				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX9108	\$5.00	AP	05/18/2016 10:50AM
01	XXXXXXXXXXXX9108	\$6.99	AP	05/18/2016 12:18PM
02	XXXXXXXXXXXX9108	\$6.99	CN	05/18/2016 12:33PM
Total Approved		2		\$11.99
Memo:	Count			Amount
Cancel:	1			\$6.99
Special Handling Batch 6				
Inv#	Account Number	Amount	Stat	Date/Time
00	XXXXXXXXXXXX9108	\$6.99	AP	05/18/2016 2:52PM
Total Approved		1		\$6.99
Memo:	Count			Amount
Cancel:	0			\$0.00

Unsecured Mail Report

This report records all unsecured mail delivered to Passport for a given calendar day. If selected to print at Store Close, only unsecure mail delivered during that day is displayed on the report.

Figure 45: Unsecured Mail Report

Unsecured Mail Report			
Report created: 06/01/2016 01:22:14 PM			
Day #2 From May 13 2016 16:26:57 to May 18 2016 16:42:00			
Unsecured Mail			
Facility #	00001250	Kris's Station	7300 Friendly Ave
Business Date	06/01/16	Greensboro	NC
Current Unread Mail Summary			
Date	Type of Mail	Number of Unread Messages	
** No Unread Mail **			
06/18/16 16:38:31			
This is line 3 of the mail.			
06/18/16 16:38:30			
This is line 2 of the mail.			

CWS Network Functions

The Network Functions screen contains the Network Status window and the Network Functions buttons. On this screen, you may view the Network Status and access the following:

- Echo Test
- Request PDL
- Request Mail
- Network Config
- Gift Card Balance
- EMS Auth
- Batch Close
- RAN Flag ON

Accessing Network Functions

You can access this screen in one of the following ways:

- Select the Network Status Indicator when it displays on the message bar (refer “[Checking Network Status](#)” on [page 51](#)).
- From the CWS idle screen, select **More > Network Functions**.

Figure 46: Network Functions Button

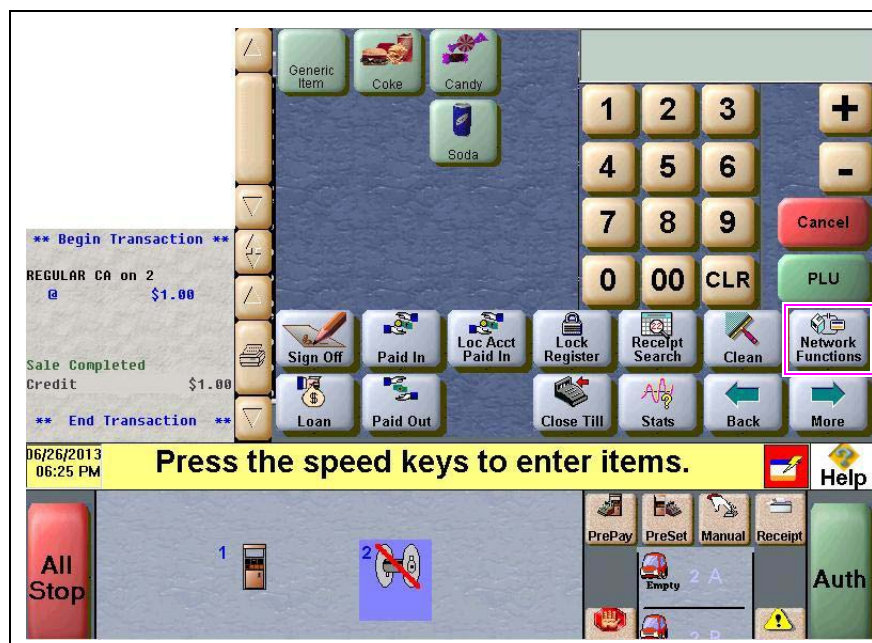
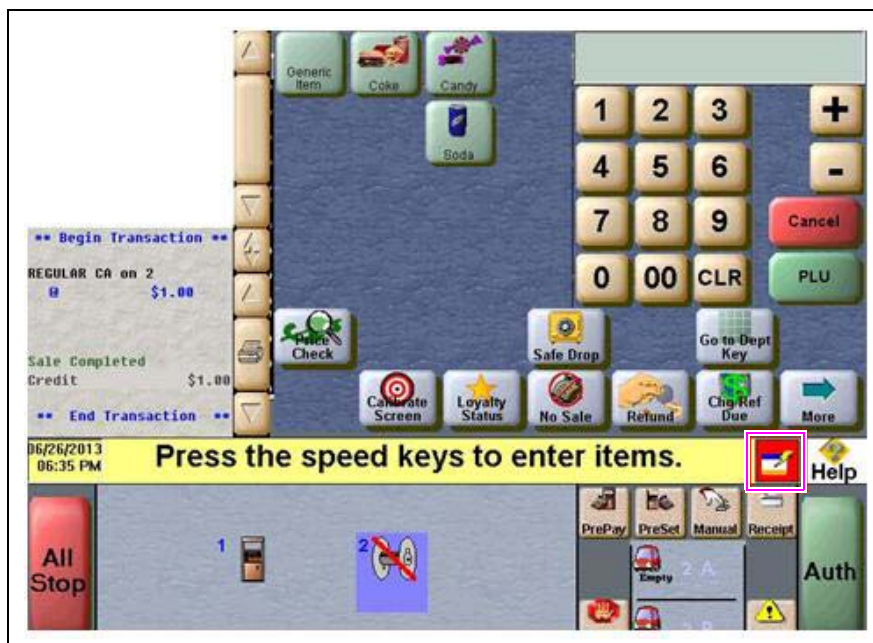
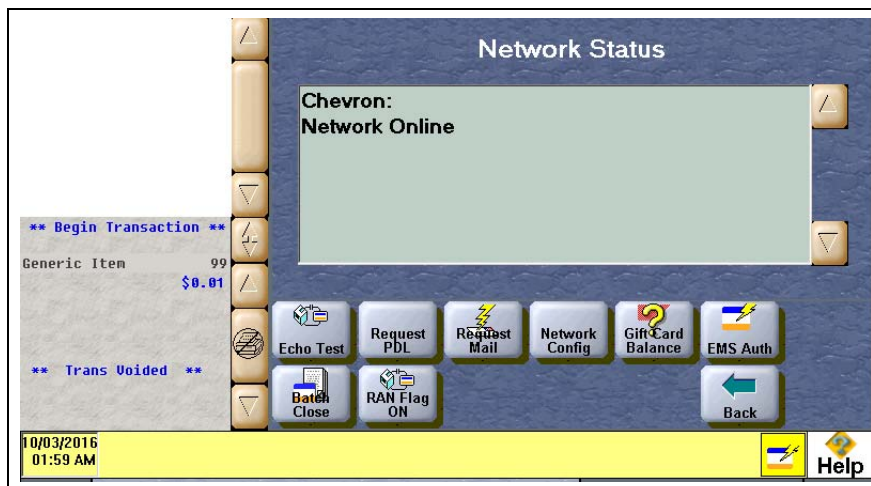


Figure 47: CWS Network Status Indicator



With either action, the Network Status screen opens.

Figure 48: CWS Network Status Screen



The Network Status screen provides information on all networks connected to the Passport system.

Checking Network Status

The Network Status tool allows you to view a record of network events, such as communication errors that occurred. Each network event is assigned a severity rating (low, medium, or high). When a new event occurs and has been added to the list, the Network Status button is also updated. The color of the Network Status button indicates the severity of the rating of the event:

Color	Severity
Green	Low
Yellow	Medium
Red	High

If multiple events occurred, the color of the Network Status button indicates the highest severity rating of the events. The Network Status button color changes when an event is corrected or after a pre-determined time.

Network Events Messages

The following table lists the network event messages, severity, and their description:

Message	Severity	Description
Network Online	Low	Passport is communicating with the Chevron network.
Network Offline	Medium	Passport is not currently communicating with the Chevron network.
RAN Flag Off	High	Chevron network has halted communication with Passport. The manager must turn the RAN Flag back on in MWS Network Site Configuration to resume network communication.
Echo Test Complete	Low	Echo Test completed successfully.
Echo Test Failed	Medium	Echo Test did not complete successfully.
Parameter Table Download Completed	Low	Chevron network successfully acknowledged the parameter table download.
Parameter Table Download Application Failure	Medium	Passport received the PDL but it failed verification and was not applied.
Parameter Table Download - Failure while getting XML Data	Medium	Passport received the parameter table but encountered an error while processing, possibly from invalid data.
Parameter Table Download Failure - Invalid Chevron XML	Medium	Passport received the parameter table but encountered an error while processing, possibly from invalid schema.
Parameter Table Download File Get aborted after three attempts	Medium	Parameter Table download request (FTP get) was unsuccessful after third try. Passport aborted any further attempt.
Parameter Table Download File Get Failure	Medium	Passport's FTP to receive the parameter table was unsuccessful. No file acquired.
Parameter Table Confirmation Request aborted after four attempts	Medium	Passport was unable to acquire confirmation to load the new parameter table from the Chevron network and aborted the confirmation.
Parameter Table Download Request Timeout Failure	Medium	Passport received no response from the Chevron network on a Parameter Table Download Request message.
Parameter Table Download Confirm Timeout Failure. It will retry up to four attempts.	Medium	Passport received no response from the Chevron network on an attempt to confirm the PDL. Passport retries up to four times for Confirmation before aborting any further attempt.
Parameter Table Download Denial Failure	Medium	Chevron network rejected the Passport PDL Request.
Parameter Table Download Confirm Denial Failure	Medium	Chevron network rejected the Passport PDL confirmation request.
EMV AIDPK Download Completed	Low	Chevron network successfully acknowledged the EMV AIDPK download.
EMV AIDPK Download Application Failure	Medium	Passport received the EMV AIDPK but it failed verification and was not applied.

Message	Severity	Description
EMV AIDPK Download Failure - Invalid Chevron File	Medium	Passport received the EMV AIDPK but encountered an error while processing, possibly from invalid schema.
EMV AIDPK Download File Get aborted after three attempts	Medium	EMV AIDPK download request (FTP get) was unsuccessful after third try. Passport aborted any further attempt.
EMV AIDPK Download File Get Failure	Medium	Passport's FTP to receive the EMV AIDPK was unsuccessful. No file acquired.
EMV AIDPK Confirmation Request aborted after four attempts	Medium	Passport was unable to acquire confirmation to load the EMV AIDPK from the Chevron network and aborted the confirmation.
EMV AIDPK Download Request Timeout Failure	Medium	Passport received no response from the Chevron network on an EMV AIDPK Download Request message.
EMV AIDPK Table Download Confirm Timeout Failure. It will retry up to four attempts.	Medium	Passport received no response from the Chevron network on an attempt to confirm the EMV AIDPK. Passport retries up to four times for Confirmation before aborting any further attempt.
EMV AIDPK Table Download Request Denial Failure	Medium	Chevron network rejected the Passport EMV AIDPK Request.
EMV AIDPK Table Download Confirm Denial Failure	Medium	Chevron network rejected the Passport EMV AIDPK confirmation request.
Unread Secured Mail Available	Low	Passport received secured mail from the Chevron network, which is waiting to be read.
Unread Unsecured Mail Available	Medium	Passport received unsecured mail from the Chevron network, which is waiting to be read.
Unread Broadcast Message Available	Low	Passport received Broadcast Message from the Chevron network, which is waiting to be read.
Fuel Inventory Data Sent Successfully	Low	Chevron network successfully acknowledged the Fuel Inventory Data message from Passport.
Fuel Inventory Data Sent to Store and Forward	Medium	Passport placed a Fuel Inventory Data message in Store and Forward to send to Chevron network.
Fuel Inventory Data Transmission Failure	Medium	Chevron network denied Passport Fuel Inventory Data transmission.
Fuel Sales Data Sent Successfully	Low	Chevron network successfully acknowledged Passport Fuel Sale Data message.
Fuel Sales Data Transmission Failure	Medium	Chevron network denied Passport Fuel Sales Data message.
Price Change Data Sent Successfully	Low	Chevron network successfully acknowledged Passport Price Change Data message.
Price Change Data Sent to Store and Forward	Medium	Passport placed Price Change Data message in Store and Forward to send to Chevron network.
Price Change Data Transmission Failure	Medium	Chevron network denied Passport Price Change Data message.
MIIP Data Sent Successfully	Low	Chevron network successfully acknowledged Passport MIIP Data message.
MIIP Data Sent to Store and Forward	Medium	Passport placed MIIP Data message in Store and Forward to send to Chevron network.
MIIP Data Transmission Failure	Medium	Chevron network denied Passport MIIP Data message.
Batch Closed	Low	Passport sent Batch Close data to Chevron network.
EMS Auth(s) needed	Medium	One or more transactions require manual EMS Auth action. The calendar days I passed and EMS transactions need manual action with EMS Auth button in Network Functions to settle. For more information, refer to "Pending Stored Transaction Report" on page 42 .
EMS Available	Low	Special Handle Transactions are awaiting EMS processing.
EMS 80% Full	Medium	More than 1,600 Special Handle transactions await EMS processing.
EMS Full	High	2,000 Special handle transactions await EMS processing. This message remains until the count of Special Handle transactions stored for EMS processing is not at the maximum. Passport allows no further Special Handle transactions until this message clears.

Message	Severity	Description
Pending EMS Transactions	Low	At least one Special Handle transaction awaits EMS processing. This message remains until all Special Handle transactions clear or a higher priority EMS message replaces it.
Pending Offline Authorization Transactions	Low	At least one pending Offline Transaction. This message remains until all Offline Authorization transactions clear or a higher priority message replaces it.
Offline Authorization 80% Full	Medium	80% is calculated based on Host Offline Authorization Count Limit or 80% of the lesser of Host Offline Authorization Dollar Limit and Local Offline Authorization Dollar Limit. This message remains until less than 80% or a higher priority Offline Authorization message replaces it.
Offline Authorization Full	High	Passport reached Host Offline Authorization Count Limit or lesser of Host Offline Authorization Dollar Limit and Local Offline Authorization Dollar Limit. This message remains until Offline Authorization is not full.
Offline Auth Sign-on Unsuccessful	Medium	Passport sign-on to the Offline Authorization Socket was unsuccessful. This message remains for one minute.
Offline Authorization Transmission Failure	Medium	A transmission through the Offline Authorization Socket failed. This message remains for one minute.
Pending Message(s) in Store and Forward	Medium	Passport has at least one pending transaction, not a reversal, waiting in Store and Forward queue. This message remains until Passport successfully sends the last pending transaction.
Pending Reversal(s) in Store and Forward	Medium	Passport has at least one reversal transaction waiting in Store and Forward queue. This message remains until Passport successfully sends the last pending reversal.
Batch Closed. Pending in Store and Forward.	Medium	Passport has a Batch Close pending in Store and Forward.
Batch Closed from Store and Forward	Low	Passport sent a Batch Close from Store and Forward to Chevron network and received a response.

Echo Test

Select **Echo Test** to initiate an Echo Test manually. If the Echo Test is successful, Passport displays the message, “Echo Test Successful”. If the Echo Test fails, Passport displays the message, “Echo Test Failed”.

Request PDL

Select **Request PDL** to request the current copy of the Chevron network assigned PDL. Any cashier who has access to **Network functions** can request a parameter table download.

Request Mail

Select **Request Mail** to request mail from the Chevron network. The following exceptions apply:

- Only unsecured mail displays
- As part of the mail request, Passport prompts for downloading all of today’s mail. If the cashier selects **No**, only unread unsecure mail displays. If the cashier selects **Yes**, all unsecured mail displays.
- Passport displays the mail in the **Network Status** window.
- If the Chevron network has no mail, Passport displays the message, “No mail Available” in the **Network Status** window.
- Passport provides a Print button in the **Network Status** window to print mail.

Network Configuration

*Note: The EDH must be installed and running before you use **Network Configuration**.*

Select **Network Config** to print a current copy of the Network Configuration report at the CWS receipt printer. The report also includes the Offline Authorization, EMS totals, and dates of any unread secured mail.

Figure 49: Network Configuration Report

Network Configuration Report	
Version 9.00.26.01 Chevron Network	
Current Date/Time	
Station Name	
Station Address	
Station City, ST	
Station Identification & Connection	
Site Id #:	nnnnnnnn
Parameter Table Version	nnnn
Host Address	xxx.xxx.xxx.xxx
Online Authorization Socket	xxxxx
Offline Authorization Socket	xxxxx
Pending Stored Transaction Status	
Total Pending Count	Nnnn
Pending EMS Count	Nnnn
Pending Offline Auth Count	Nnnn
Total Pending \$	\$nnnnnn.nn
Pending EMS \$	\$nnnnnn.nn
Pending Offline Auth \$	\$nnnnnn.nn
Available EMS Count	Nnnn
Available Offline Auth Count	Nnnn
Available Offline Auth \$	\$nnnnnn.nn
EMS Count Limit	Nnnn
Host Offline Auth Count Limit	Nnnn
Host Offline Auth \$ Limit	\$nnnnnn.nn
Local Offline Auth \$ Limit	\$nnnnnn.nn
Secured Mail Available	
MM/DD/YYYY	
MM/DD/YYYY	

- Notes:*
- 1) "Pending EMS Count" is the total number and dollar amount of all Special Handle transactions awaiting EMS processing.
 - 2) The "Secured Mail Available" section prints only if there is unread unsecured mail. For days with unread secured mail, the date prints for easy access.
 - 3) Only a single date appears for each date with unread secured mail. Mail is read into Passport by day.

Gift Card Balance

Select **Gift Card Balance** to obtain the remaining balance on a customer's gift card. At the prompt, have the customer swipe the gift card on the PIN Pad. Passport displays the customer's balance on the CWS yellow bar.

EMS Auth

Based on specifics of network downtime and timing of the sale, a sale may no longer be eligible to send to the Chevron network automatically through EMS. This is likely from a Special Handle sale that occurred on a previous day. To process a Special Handle transaction that occurred on a previous day, the manager must call to obtain by voice an authorization number for the transaction. After receiving the authorization number, the manager can select the **EMS Auth** key under **Network Functions**.

The **EMS Auth** function can be used for two purposes:

- To add an authorization number, acquired through manual process, to a Special Handle sale so it can be sent to Chevron network through Automated EMS.
- To remove a Special handle sale needing authorization, when a paper ticket for this transaction has been sent to Chevron network manually.

When the **EMS Auth** key is selected, Passport prompts for entry of the administrative password. The administrative password provides security so that only the manager can initiate the transaction.

Passport prompts to choose an option:

- Call for Auth
- Remove the transaction from the system

After the manager chooses the option, Passport prompts the manager to enter the Passport Transaction number (not the Chevron Invoice Number) of a Special Handle Transaction and the register on which the transaction was originally processed.

For example, the store has a Special Handle transaction for \$20.00. This sale is transaction 3445, and was performed on Register 1. Passport validates the following:

- If the transaction number is valid and the manager chooses "Call for Auth", Passport prompts for the authorization number.
- If the transaction number is valid and the manager chooses "Remove the transaction from the system", Passport prompts "Are you sure you want to remove this transaction from the system?". If the manager confirms, Passport removes the transaction and lists it in the current EMS Batch Report under the "EMS Transactions Removed from the System" section. If the manager does not confirm, Passport makes no changes.

When the manager chooses **EMS Auth > Call for Auth**, the store uses the imprinted ticket (S-28) to acquire an authorization number for the sale. When the store has the authorization number, the manager uses this function to enter the authorization number and associate it with the sale.

After Passport has an authorization number for the sale, it falls under the guidelines for Automated EMS. Passport processes it in the background and reports it on the EMS Batch Summary Report. The EMS Batch Summary Report shows all EMS transactions that failed processing, were approved for EMS processing, or are unconfirmed. The manager must submit manually any EMS Auth sales that receive a decline response from the Chevron network.

Batch Close

When Passport closes the current network batch, one of the following occurs:

- If the batch is successful, Passport displays the message “Batch Closed” on the **Network Status** screen.
- If there are pending transactions, Passport displays the message “Batch Close Pending”.
- If there are no transactions in the batch, Passport displays the message, “Current Batch empty. No Batch Closed”.

RAN Flag ON

Any cashier who has access to **Network Functions** can turn on the RAN Flag using the **RAN Flag ON** key.

Special Handle Transactions

If the cashier performs a Special Handle sale transaction because the Chevron network is offline, Passport attempts to secure payment automatically when communication with the Chevron network resumes under either of the following conditions:

- The retry attempt occurs in the same calendar day as the Special Handle sale transaction
- The Special Handle sale transaction has an authorization number

Passport sends these transactions to the Chevron host in the order they occurred and at the interval Chevron mandates in the parameter table download.

For Special Handle transactions, the cashier must:

- Imprint the S-28 slip with the customer’s card
- Have the customer sign the S-28 slip
- Attach the S-28 slip to the Store Copy receipt

Automated EMS Transactions

The manager performs an EMS Auth transaction when a Special Handle transaction is not completed before the end of the calendar day on which the Special Handle transaction occurred. To ensure all EMS transactions are processed, the manager should:

- Review the EMS Batch Summary Report and EMS Unconfirmed Transaction Log that print automatically at Store Close (make certain these reports are selected to print automatically in **MWS > Set Up > Store > Period Maintenance**) and compare the reports with the Special Handle tickets from the same day. These reports contain information on Automated EMS and Offline Authorization transactions.
- If Unconfirmed totals at the end of the EMS Batch Summary Report show non-zero values, then consider manual reconciliation for each transaction reported in the EMS Unconfirmed Transaction Log.
- Manually submit Special Handle tickets for Unconfirmed Automated EMS transactions.
- The EMS Unconfirmed Transaction Log contains all information needed to reconcile Unconfirmed Offline Authorization transactions.

Offline Authorization

The Chevron parameter table download controls whether Passport can authorize transactions locally when the Chevron network is not communicating. If the Chevron parameter table download allows Passport to perform local authorization of transactions when the Chevron network is not communicating and the merchant wishes to allow locally authorized transactions, he must ensure the **Local Offline Authorization Dollar Limit** field on the **Set Up > Network > Chevron > Network Site Configuration > Offline Authorization** tab contains a valid value that meets the store's needs.

When Passport locally authorizes an offline transaction, when communication with the Chevron network resumes, Passport shows the transaction in the Offline Authorization Batch Summary Report and moves the transaction to the Store and Forward queue to attempt to retry sending it to the Chevron network. If Passport successfully sends the offline transaction to the Chevron network, Passport records it in the EMS Batch Report.

Frequently Asked Questions

This section provides answers to questions related to certain Chevron network transactions.

Automated EMS

Q: How do I know if my Special Handle transactions have processed through Automated EMS?

A: Check the **Network Status** window on the CWS. The **Network Status** window tells you if the store is online with the Chevron network and whether there are Special Handle sales pending EMS processing ("EMS Available"). If the Network Status window does not indicate EMS transactions are pending, then all sales have processed through Automated EMS.

Q: I have EMS sales pending. What does that mean and how do I fix it?

A: There are two possible reasons for EMS pending.

- 1 The store has resumed communications with the Chevron network, but has not had time to clear all the special Handle transactions with EMS. Passport will try to process Special Handle transactions as long as the current calendar day is the same as when the original transactions were approved.
- 2 The original sale is from a previous calendar day and the transaction requires manually entered authorization number to process with the Chevron network using the **EMS Auth** key under **Network Functions**.

Q: How do I figure out which sales are pending?

A: Review the EMS Pending Report. This report contains details of all pending transactions awaiting automated EMS processing.

Q: How do I know whether a Special Handle transaction has cleared and will be paid?

A: Review the EMS Batch Summary Report and EMS Unconfirmed Transaction Log with the Special Handle (S-28) tickets from the day. Match the processed Special Handle tickets against entries in these reports. If the transaction is on the EMS Batch Summary Report, the transactions processed successfully through Automated EMS.

Q: What do I do if my transaction is shown in the EMS Failure section of the EMS Batch Summary Report?

A: EMS failure indicates the Chevron network declined the transaction. You must submit the Special Handle (S-28) ticket and relevant documentation to Chevron for settlement.

EMS Auth Function

This section describes the EMS Auth function.

- 1 When the manager selects the **EMS Auth** key, Passport prompts for entry of the Administrative Password to validate the person performing the transactions has permission.
- 2 After the manager successfully enters the Administrative Password, Passport prompts the manager to select an option.
 - a Select **Call for Auth** to enter an authorization number.
 - b Select **Remove the transaction from the system** for a pending transaction that has been sent manually to Chevron.
- 3 Passport prompts the manager to enter the Passport Transaction number (this is not the Chevron Invoice Number) of the Special Handle transaction and the register on which the transaction occurred originally.
- 4 Passport validates the information entered. If the Passport Transaction Number is valid:
 - a For the “Call for Auth” option Passport prompts for entry of the authorization number and attempts to process the transaction in the background.
 - b For the “Remove the transaction from the system” option Passport removes the pending transaction.

In either case, Passport records the outcome in the EMS Batch Summary Report.

KECC

The manager uses the KECC process to perform a refund of a credit sale that occurred in a previous batch or a partial refund of a credit sale. KECC allows the manager to credit a customer’s credit card for a specified amount. This section describes the KECC function.

- 1 The manager begins a refund transaction.
- 2 When Passport validates that the details of the transaction meet the requirements for a KECC transaction, Passport prompts for the Administrative Password.
 - a If the entered password does not match the configured Administrative Password, Passport displays the error message, “Invalid Password” and cancels the transaction.
 - b If the entered password matches the configured Administrative Password but KECC transactions are not allowed now, Passport displays the error message, “KECC Not Allowed At This Time” and cancels the transaction.

- c** If the entered password matches the configured Administrative Password and KECC is allowed, Passport continues with the KECC transaction.

- 3** The following rules apply to KECC transactions:
 - a** The only valid tender for a KECC transaction is Credit (using the **Card** key).
 - b** KECC transaction is not for an amount greater than the original sale transaction.
 - c** The manager must enter a valid original transaction number.
 - d** Passport must be able to match the KECC transaction details with an original sale transaction that occurred no more than 30 days ago at this store.

- 4** When the manager completes the KECC transaction, Passport sends a KECC request to the Chevron network for authorization.

Appendix A: Passport Loyalty Configuration for Chevron Loyalty Programs

IMPORTANT INFORMATION

The steps in “[Appendix A: Passport Loyalty Configuration for Chevron Loyalty Programs](#)” must occur between midnight and 6 A.M. of the day the loyalty feature is activated.

Ensure the Enhanced Loyalty Interface or Multiple Loyalty Interface feature is activated before proceeding with Loyalty configuration.

These instructions pertain only to the Safeway and VONS loyalty programs Chevron supports. Do not use these instructions if the merchant is not participating in either of these programs.

Chevron supports two loyalty programs. These are Safeway and VONS. The merchant will tell you which program to configure. To configure loyalty for a Chevron store, proceed as follows:

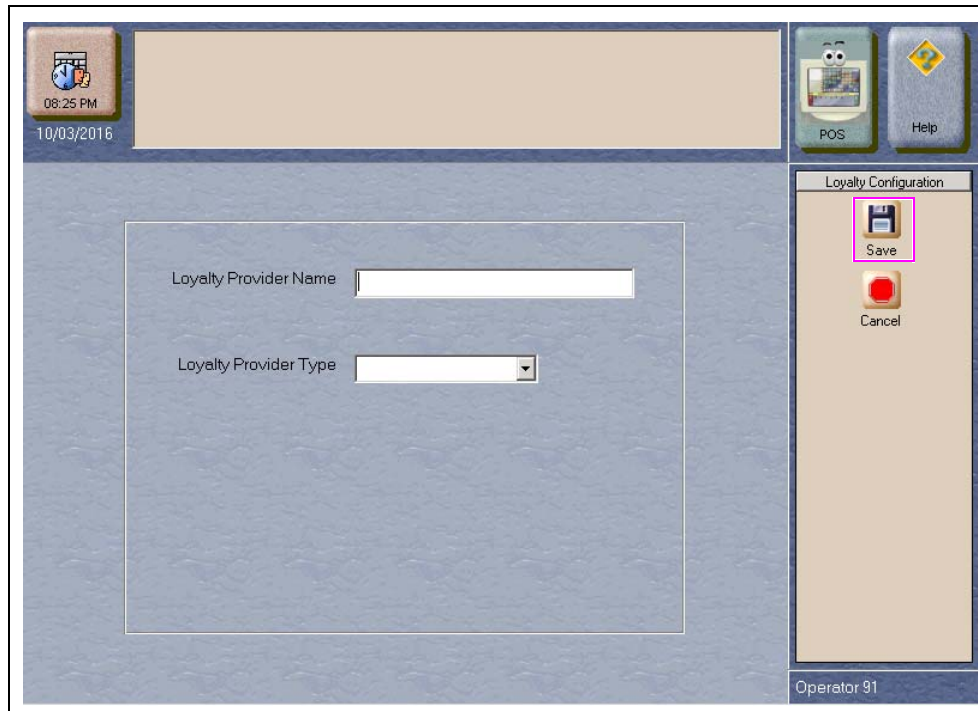
- 1 Go to **MWS > Set Up > Store > Loyalty Interface**. The Loyalty Configuration screen opens.
- 2 If no Loyalty Provider Name displays on the **Loyalty Configuration** screen, no loyalty program has been configured yet. Select **Add**.

Figure 50: Loyalty Configuration Screen



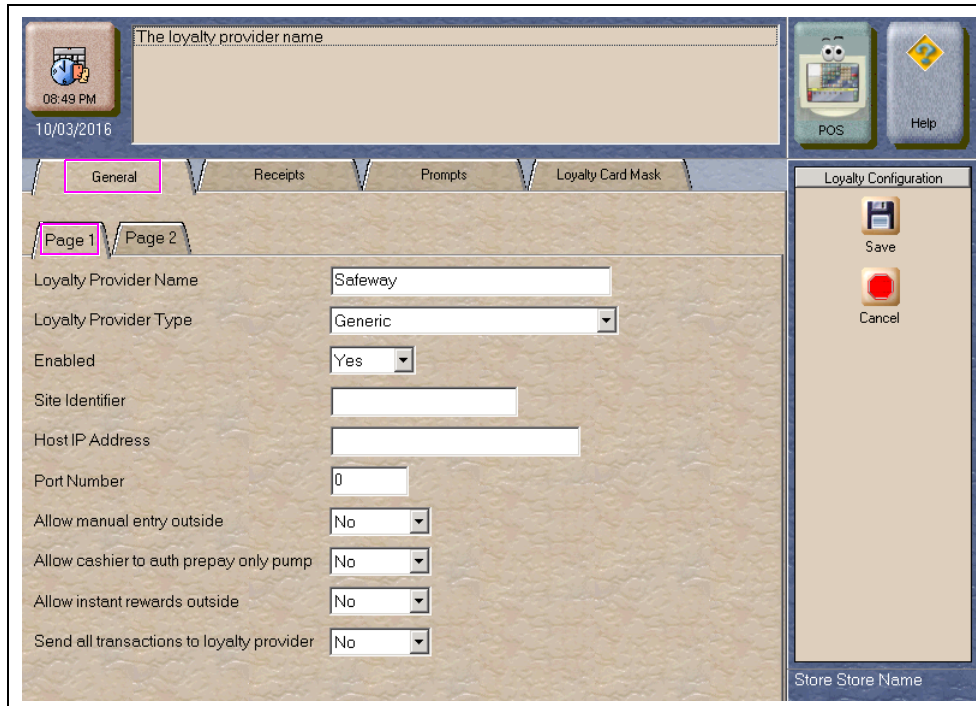
- 3 Enter the appropriate name (either Safeway or VONS) in the Loyalty Provider Name field and select **Generic** from the Loyalty Provider Type drop-down list. Select **Save** to save the new loyalty program.

Figure 51: Add Loyalty Provider Screen



- 4 The **Loyalty Configuration** tabs display with the **General - Page 1** tab selected. The Loyalty Provider Name and Loyalty Provider Type fields contain the values you saved. Select **Yes** from the **Enabled** drop-down list to access the remaining fields.

Figure 52: Loyalty Configuration - General - Page 1 Tab

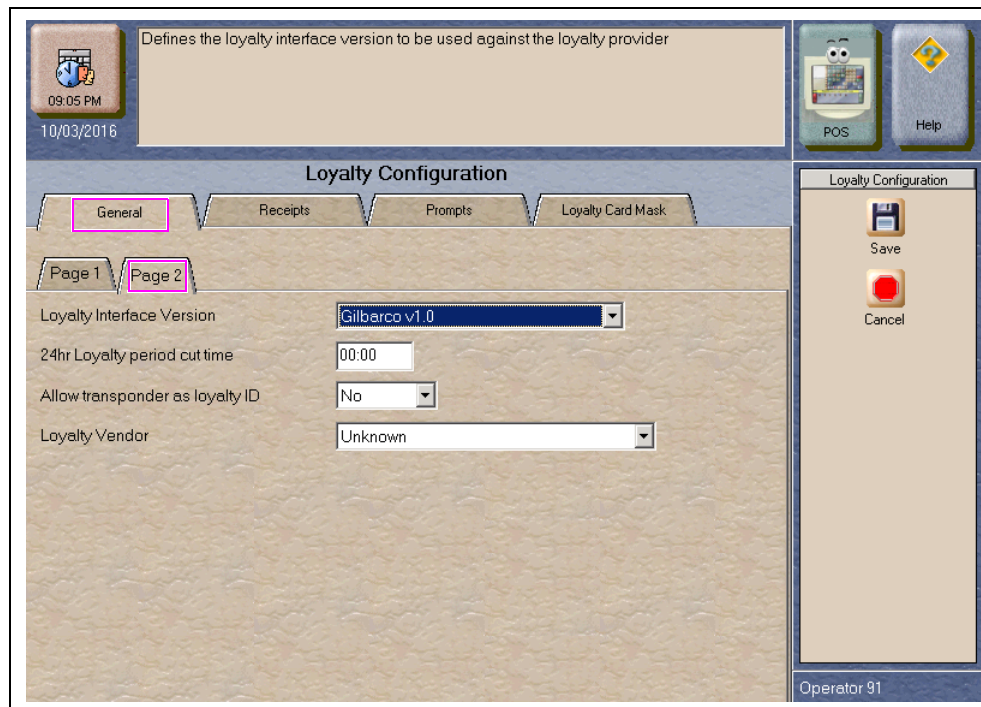


The following table contains the remaining fields on the **Page 1** tab and their description:

Field	Description
Site Identifier	This field is the unique identifier the loyalty provider uses to identify this store. Enter the value from the Facility Number field on the MWS > Set Up > Network > Chevron > Network Site Configuration tab. Passport adds leading zeroes to the number configured there to ensure the field contains 8 digits. Enter it here in the same way it is displayed on the Network Site Configuration tab.
Host IP Address	Enter the value as 10.0.47.10.
Port Number	Enter the value as 8082.
Allow manual entry outside	Select Yes .
Allow cashier to auth prepay only pump	Select Yes .
Allow instant rewards outside	Select No .
Send all transactions to loyalty provider	Select No .

- 5 After entering all fields on the **General - Page 1** tab, select the **General - Page 2** tab.

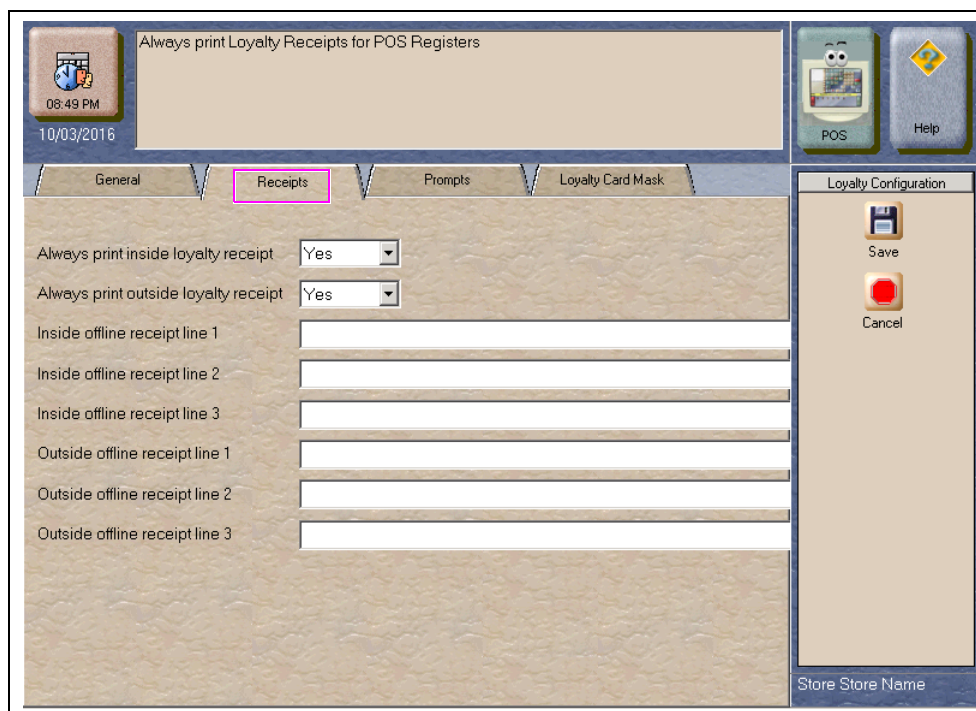
Figure 53: General - Page 2 Tab



The default values on the **Page 2** tab are correct. Do not change any of the fields on this tab.

6 Select the **Receipts** tab.

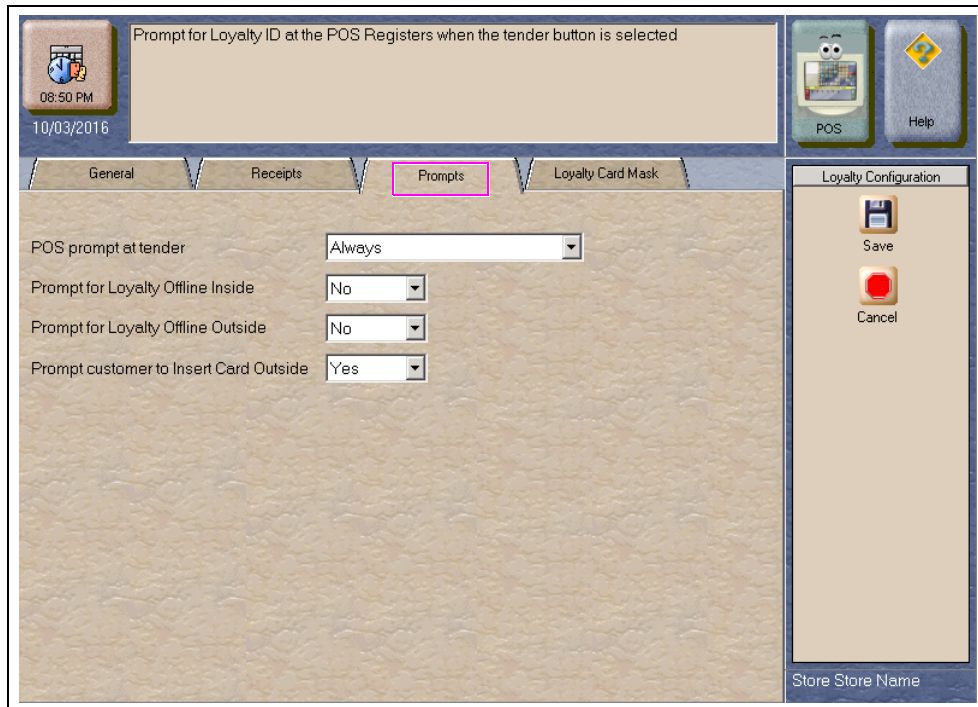
Figure 54: Receipts Tab



Select **Yes** from the drop-down list for both the **Always print inside loyalty receipt** and **Always print outside loyalty receipt** fields. Leave the rest of the fields blank.

7 Select the **Prompts** tab.

Figure 55: Prompts Tab

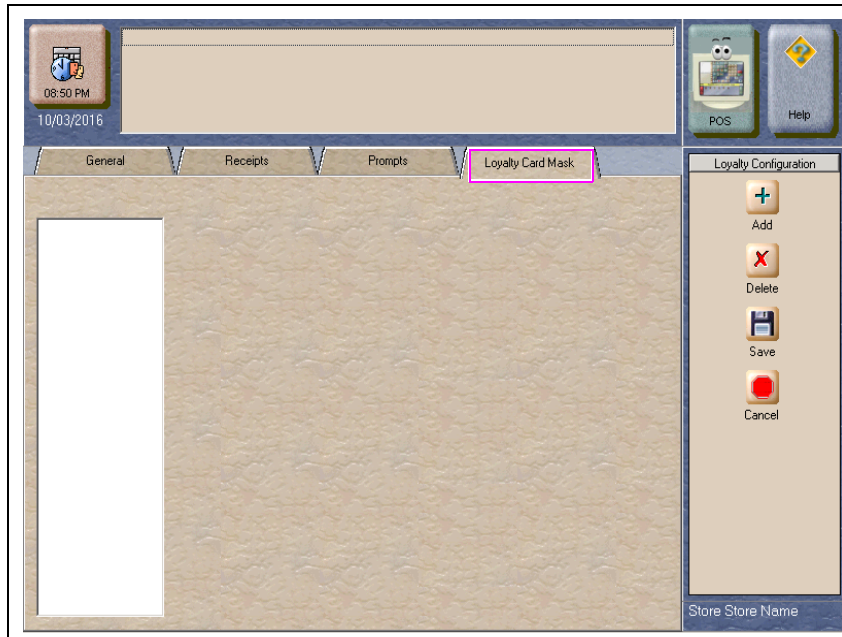


The following table contains the **Prompts** tab fields and the values to select:

Field	Selection
POS prompt at tender	Fuel Transaction
Prompt for Loyalty Offline Inside	No
Prompt for Loyalty Offline Outside	Yes
Prompt customer to Insert Card Outside	Yes

8 After completing the selections on the **Prompts** tab, select the **Loyalty Card Mask** tab.

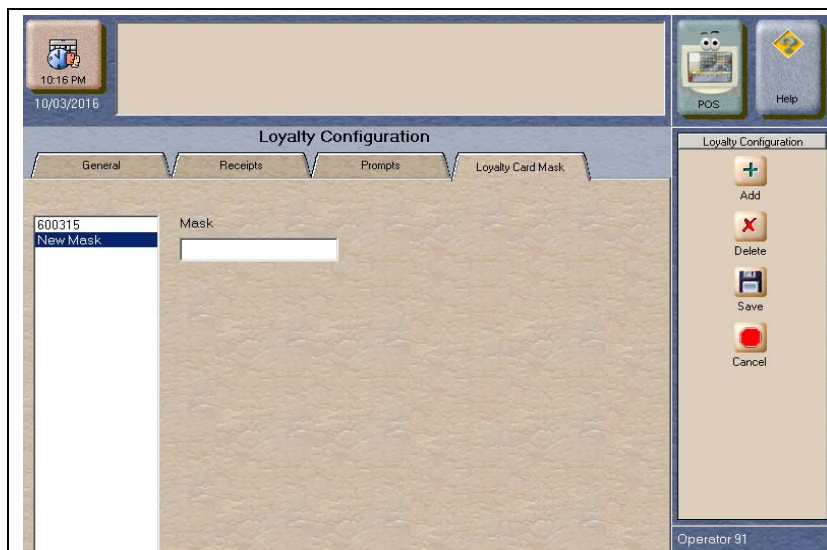
Figure 56: Loyalty Card Mask Tab



For each loyalty card mask to configure, select **Add** and then key in a loyalty card mask. The loyalty card masks to key in are:

- 600315
- 6005854
- 600438
- 600362
- 600975

Figure 57: Loyalty Card Mask Entry



- 9 After keying in all loyalty card masks, select **Save** to save all the loyalty programming.
- 10 If you are staging the Passport for a new installation, return to **MWS > Set Up > Store > Loyalty Interface**. Select the loyalty provider from the list and select **Change**. From the **Enabled** drop down menu, select **No**. On the day of the installation, change the **Enabled** field back to **Yes** and continue to the next step.
- 11 To ensure the loyalty program is active and configured properly, proceed as follows:
 - a Go to a fueling position on the Forecourt and select **Yes** at the loyalty prompt.
 - b At the *Enter Loyalty ID* prompt, key in the phone number 111-707-0655.
 - c The dispenser should respond “No Reward Available”.
 - d If this is not the response, call the Gilbarco Help Desk at 1-800-743-7498 for assistance.

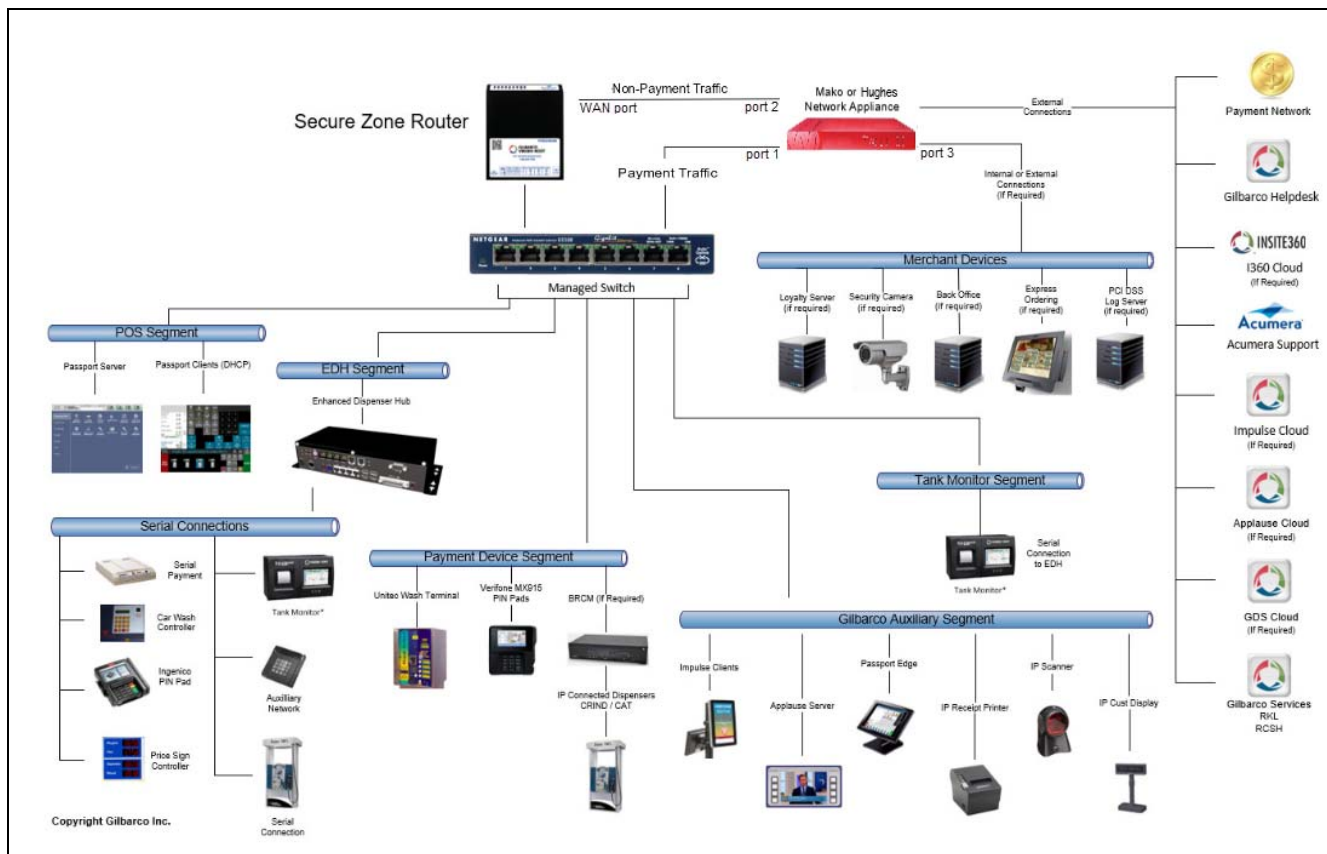
Appendix B: Installing Acumera SZR

When installing an Acumera SZR, the connections to the Mako® or Hughes® device must use defined ports, as follows:

- Port 1 on the Mako/Hughes device connects to the SZR port on the Netgear® switch which has been designated for payment traffic.
- Port 2 on the Mako/Hughes device connects to the SZR WAN port.
- Port 3 on the Mako/Hughes device connects to merchant devices (local BOS, loyalty, etc.).

For more information on installing the SZR, refer to *MDE-5382 Secure Zone Router Acumera Installation Instructions*.

Figure 58: Chevron Topology



Appendix C: Chevron Mobile Pay Setup

Requirements

The Mobile Payment feature bundle is required. Contact the Gilbarco Help Desk at 1-800-800-7498 to activate this feature.

Note: The feature activation should be done on site.

Enabling Mobile Pay

- 1 Go to the MWS login screen, sign in with Super User (0000).
- 2 Navigate to **Setup > Network > Mobile Payment > Mobile Payment Configuration**.
- 3 Go to the **General Tab** and enter the following information:

Field Name	Value
Enabled	Yes
Merchant	CHEVRON (in all caps)
Site ID	chevron (lowercase) followed by station id (8 digits required, pad zeros to the left) as shown below. There are no spaces between chevron and station id.
Host Address	prod.internal.skybridge.paydiant.com
Port Number	8493
Settlement Software Version	1
Settlement Passcode	Blank
Settlement Employee	Blank
Schema Version	2.0
Use TLS	Yes
OCSF Mode	None
TLS Certificate Name	ops.internal.skybridge.paydiant.com

- 4 Go to the QR Code Prefix tab and ensure all fields are blank.

Figure 59: Mobile Payment Configuration

Host port number (#####).

POS HELP

Mobile Payment Configuration

General Copexxus QR Code Prefixes EMVCo QR Codes

Enabled: Yes

Merchant ID: CHEVRON

Site ID: chevron00123456

Host Address: prod.internal.skybridge.paydiant.com

Port Number: 8493

Settlement Software Version: 1

Settlement Passcode: _____

Settlement Employee: _____

Schema Version: 2.0

Use TLS: Yes

OCSF Mode: None

TLS Certificate Name: ops.internal.skybridge.paydiant.com

Save Cancel

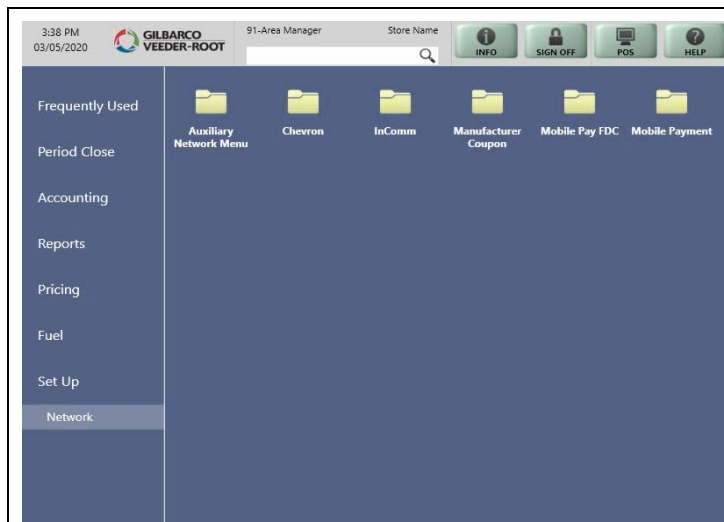
- 5 Click **Save**.

Enabling Mobile Unpaid Transaction Report

To enable Mobile Unpaid Transaction Report to print automatically at the end of the day, proceed as follows:

- 1 Navigate to **Set Up > Store > Period Maintenance > Store Close Report**.
- 2 Select **Mobile Payment Unpaid Transaction Report**.
- 3 Click **Save**.

Figure 60: Mobile Pay Report



Configure Safeway Loyalty for Mobile App

To configure Safeway Loyalty for Mobile App, proceed as follows:

- 1 From the MWS menu, select **Set Up > Store > Loyalty Interface**.
- 1 Select the **Safeway** or **VONS**, then click **Change**.
- 2 Select **Loyalty Card Mask** tab.
- 3 Select **Add**.
- 4 Enter **1** in the Mask field.

Figure 61: Loyalty Configuration



- 5 Click **Save**.
- 6 Click **Exit** to exit out of Loyalty Configuration.

Appendix D: Mobile Pay Fuel Discount Configuration

Stations that offer multi-tier pricing for motor fuel and extend the cash motor fuel price to Chevron and Texaco branded card transactions must configure their Gilbarco Passport POS system to process the cash motor fuel price for mobile app users paying with their Chevron or Texaco branded card.

You are responsible for ensuring that the correct value has been entered when programming any discounted cash price and checking that the discounted amount is applied correctly.

To configure the POS, proceed as follows:

- 1 Confirm that cash discounts for motor fuel for Chevron and Texaco branded cards have been set up.
- 2 Configure Local Fuel Discounts for mobile app users paying with their Chevron, ChevronVISA, Chevron Texaco Gift cards as outlined in this Appendix.

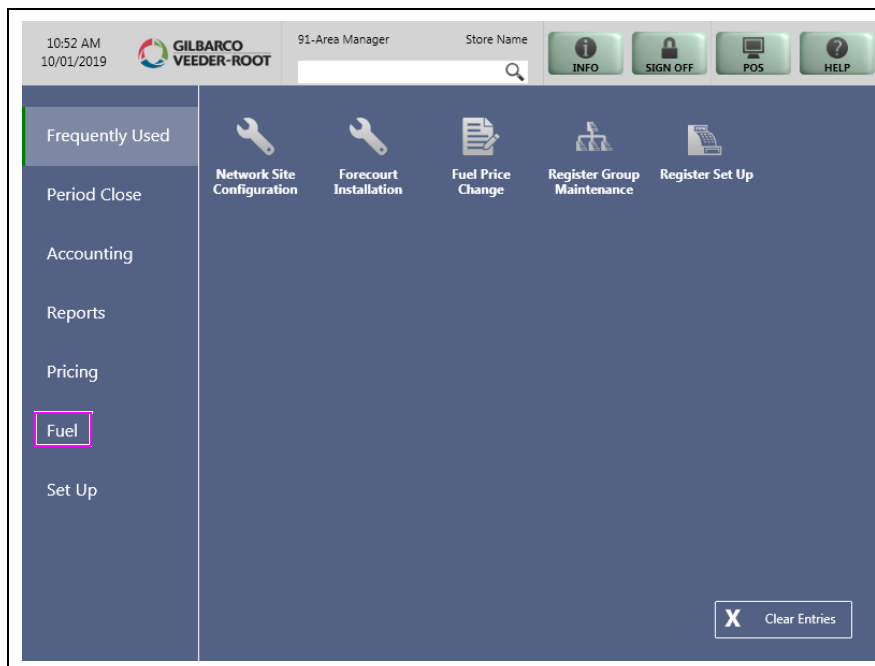
Contact the Gilbarco Help Desk at 1-800-743-7498 for any questions.

Validating Fuel Discount Group

To validate Fuel Discount Group, proceed as follows:

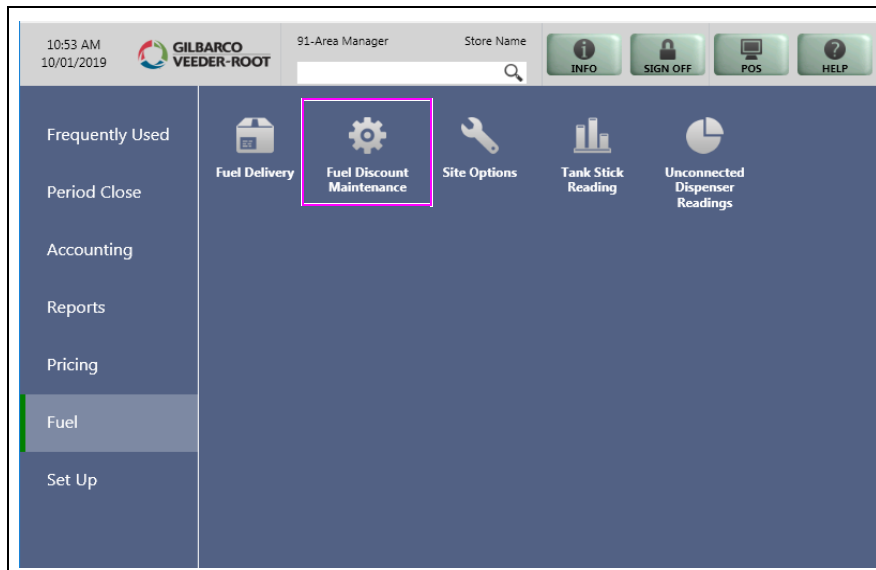
- 1 From the MWS, click **Fuel**.

Figure 62: Selecting Fuel Button



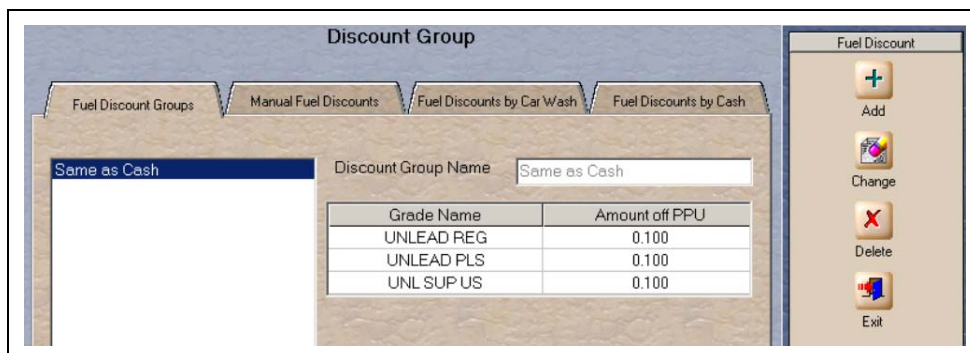
- From the Fuel menu, click **Fuel Discount Maintenance**.

Figure 63: Fuel Discount Maintenance



- On the Discount Group screen, click **Fuel Discount Groups**. There is already a Fuel Discount Group set up for Chevron and Texaco branded cards to offer them the same motor fuel discount as cash. In this example, the Discount Group Name is “Same as Cash.”
- Click on the group and validate the amount of the PPU discount. In this example, the fuel discount is 10 cents off PPU.

Figure 64: Discount Group Name



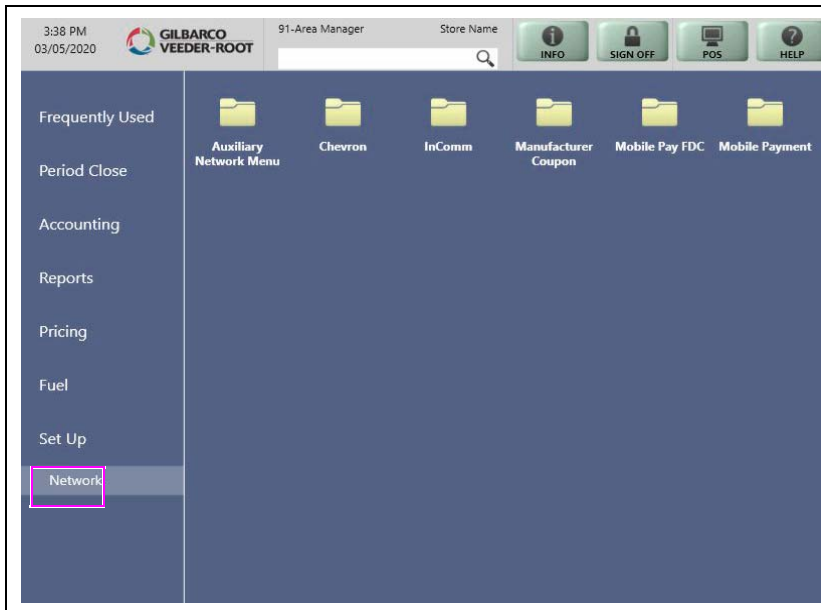
- Click **Exit** to return to MWS Menu. On clicking, you will see Fuel Menu.
- Click **Back** and then proceed to “[Configuring Local Fuel Discounts for Chevron, Chevron VISA, and Texaco E-Gift cards](#)” on page 74.

Configuring Local Fuel Discounts for Chevron, Chevron VISA, and Texaco E-Gift cards

To configure Local Fuel Discounts, proceed as follows:

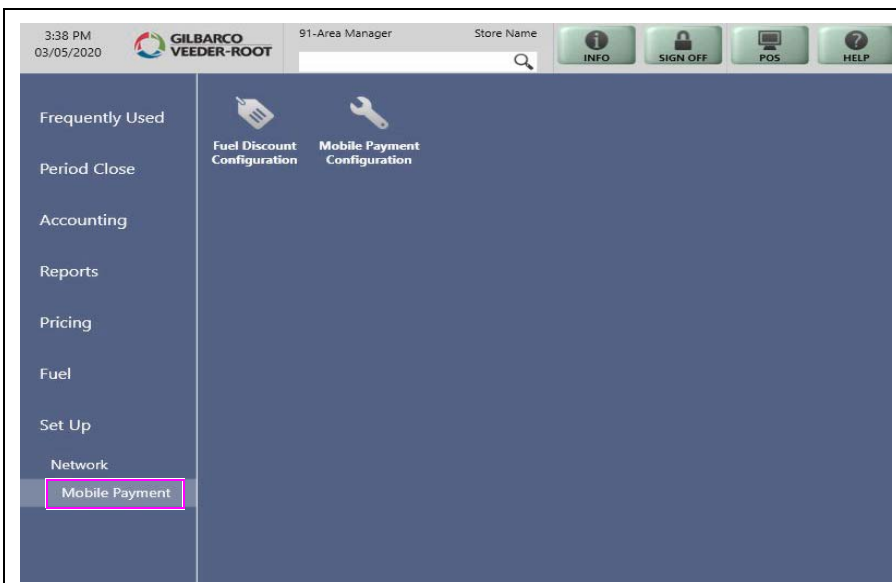
- 1 From the MWS menu, click **Set Up > Network**.

Figure 65: Selecting Network Button



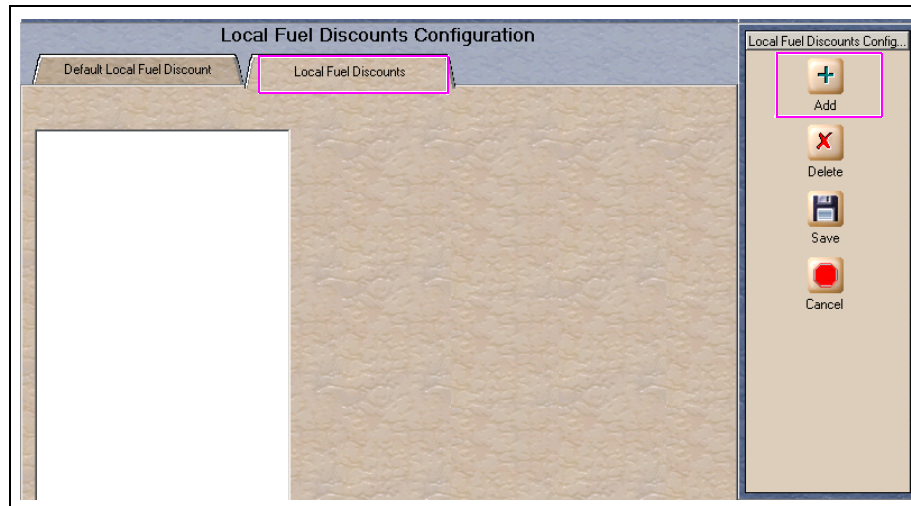
- 2 The **Network** Menu opens. From the Network menu, click **Mobile Payment**.

Figure 66: Selecting Mobile Payment



- 3 From the Mobile Payment menu, click **Fuel Discount Configuration**.
- 4 On the Local Fuel Discounts Configuration screen, click **Local Fuel Discounts**, and then click **Add**.

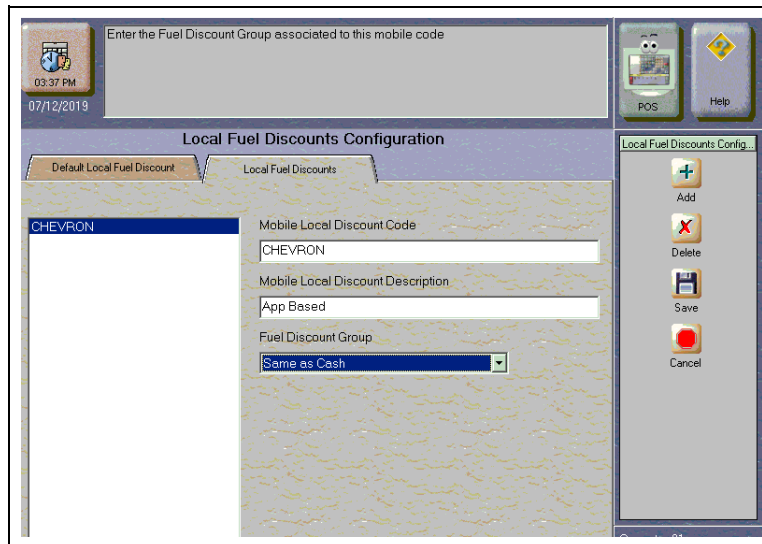
Figure 67: Local Fuel Discounts Configuration



- 5 To add a mobile payment fuel discount for Chevron and Texaco cards (see [Figure 68 on page 76](#)), proceed as follows:
 - a Type **CHEVRON** in the Mobile Local Discount Code text box.
Note: The card name field is case sensitive and must be entered exactly as shown.
 - b Type **App Based** in the Mobile Local Discount Description text box.
 - c Select **Same as Cash** in the Fuel Discount Group drop-down list.

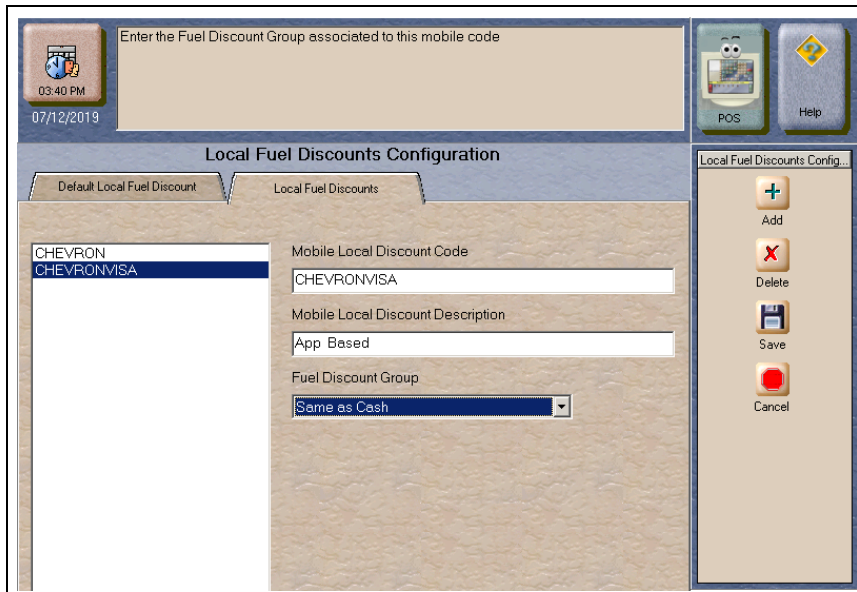
*Note: Clicking **Save** is not required at this time.*

Figure 68: Local Fuel Discount - App Based



- 7 To add a mobile payment fuel discount for ChevronVISA cards, proceed as follows:
 - a Click **Add** to add a new Local Fuel Discounts configuration screen.
 - b Type **CHEVRONVISA** in the Mobile Local Discount Code text box.
Note: The card name field is case sensitive and must be entered exactly as shown.
 - c Type **App Based** in the Mobile Local Discount Description text box.
 - d Select **Same as Cash** in the Fuel Discount Group drop down list.

Figure 69: Local Fuel Discounts - CHEVRONVISA



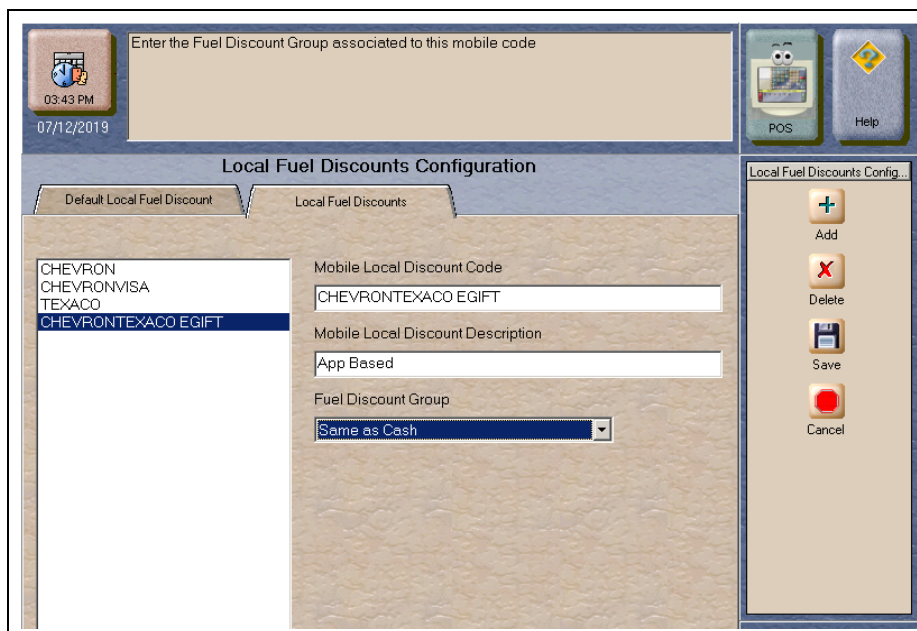
- 8 To add a mobile payment fuel discount for Texaco cards, proceed as follows:
- a Type **TEXACO** in the Mobile Local Discount Code text box.
Note: The card name field is case sensitive and must be entered exactly as shown.
 - b Type **App Based** in the Mobile Local Discount Description text box.
 - c Select **Same as Cash** in the Fuel Discount Group drop-down list.
- Note: Clicking **Save** is not required at this time.*

Figure 70: Local Fuel Discount - TEXACO

The screenshot displays the 'Local Fuel Discounts Configuration' window. At the top, there is a header bar with a clock showing 03:42 PM on 07/12/2019, a 'POS' button, and a 'Help' button. Below the header, the main area is titled 'Local Fuel Discounts Configuration' and has two tabs: 'Default Local Fuel Discount' and 'Local Fuel Discounts'. The 'Local Fuel Discounts' tab is active, showing a list of discounts on the left and configuration fields on the right. The list includes 'CHEVRON', 'CHEVRONVISA', and 'TEXACO', with 'TEXACO' selected. The configuration fields on the right are: 'Mobile Local Discount Code' (text box containing 'TEXACO'), 'Mobile Local Discount Description' (text box containing 'App Based'), and 'Fuel Discount Group' (drop-down menu showing 'Same as Cash'). On the right side of the window, there is a vertical toolbar with buttons for '+ Add', 'X Delete', a floppy disk icon for 'Save', and a red circle icon for 'Cancel'.

- 9 To add a mobile payment fuel discount for Texaco Gift cards, proceed as follows:
 - a Click **Add** to add a new Local Fuel Discounts configuration screen.
 - b Type **CHEVRONTEXACO EGIFT** in the Mobile Local Discount Code text box.
Note: The card name field is case sensitive and must be entered exactly as shown.
 - c Type **App Based** in the Mobile Local Discount Description text box.
 - d Select **Same as Cash** in the Fuel Discount Group drop-down list.

Figure 71: Local Fuel Discount - CHEVRONTEXACO EGIFT



- 10 To save these mobile payment local fuel discounts, click **Save**. When the configured discounts are saved, you will see the Mobile Payment menu.

Figure 72: Mobile Payment Menu



- 11 Return to Fuel Discount Configuration to confirm your programming changes were saved and are correct.
- 12 To exit without checking your changes, click **Back** three times to return to the MWS menu.
- 13 To exit after checking your changes, click **Cancel** and then click **No**. Click **Back** three times to return to the MWS menu.

Contact the Gilbarco Help Desk at 1-800-743-7498 for questions.

Appendix E: Secured Socket Layer (SSL) Software License

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